

LOCAL COMPLAINTS OFFICERS

School of Energy, Geoscience, Infrastructure and Society

Philippa Burrell
Director of Administration
Email: p.burrell@hw.ac.uk
Telephone: 00 44 131 451 4619

School of Engineering & Physical Sciences

Derek Penman
Director of Administration
Email: derek.penman@hw.ac.uk
Telephone: 00 44 131 451 3024

School of Social Sciences

Campbell Powrie
Director of Administration
Email: c.powrie@hw.ac.uk
Telephone: 00 44 131 451 3554

School of Mathematical & Computer Sciences

Darren P Cunningham
Director of Administration,
Email: d.p.cunningham@hw.ac.uk
Telephone: 00 44 131 451 4360

School of Textiles & Design

Viv White
Director of Administration
Email: V.White@hw.ac.uk
Telephone: 00 44 1896 892285

Edinburgh Business School

Stewart Smith
Student Compliance Manager
Email: stewart.smith@hw.ac.uk
Telephone: 00 44 131 451 4764

Dubai Campus

Sheelagh J Wallace
Director of Administration & Registrar
Email: s.j.wallace@hw.ac.uk
Telephone: 00 971 4 4358697

Malaysia Campus

Nicholas Ong
Head of Registry and Student Services
Email: nicholas.ong@hw.ac.uk
Telephone: 00 603 889 43611

Campus Services

John Monaghan
Assistant Director of Estates Services
Email: j.a.monaghan@hw.ac.uk
Telephone: 00 44 (0)131 451 3401

Thomas Day
Head of Hospitality Services (Accommodation)
Email: t.k.day@hw.ac.uk
Telephone: 00 44 (0)131 451 3668

Ross Campbell
Executive Director, ORIAM
Email: r.j.campbell@oriam.hw.ac.uk
Telephone: 00 44 (0)131 451 8414

Finance

Andrew M Menzies
Director of Finance
Email: a.m.menzies@hw.ac.uk
Telephone: 00 44 131 451 3597

Governance and Legal Services

Sue Collier
Director of Governance and Legal Services
Email: s.collier@hw.ac.uk
Telephone: 00 44 131 451 3522

Human Resource Development

Mark D Adderley
Director of Human Resources
Email: m.d.adderley@hw.ac.uk
Telephone: 00 44 131 451 3447

Information Services

Kathy McCabe
Director of Information Services
Email: k.mccabe@hw.ac.uk
Telephone: 00 44 131 451 3570

Marketing & Communications

Martyn Spence
Director of Marketing & Communications
Email: m.spence@hw.ac.uk
Telephone: 00 44 131 451 3397

Registry Services

Katarina Lauder
Registry Services Directorate
Email: k.lauder@hw.ac.uk
Telephone: 00 44 131 451 4479

Office of the Principal

Linsey Fender

Senior Assistant to the Principal

Email: l.fender@hw.ac.uk

Telephone: 00 44 131 451 3720

Student Recruitment

Mike Bates

Director of Student Recruitment

Email: m.bates@hw.ac.uk

Telephone: 00 44 131 451 3450

University Complaints Officer

Paul Travill

Academic Registrar

University Complaints Officer

Email: p.travill@hw.ac.uk

Telephone: 00 44 (0)131 451 3368

July 2018