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Welcome to Heriot-Watt University Malaysia [HWUM]

The Global Student Office (GSO) formerly known as International Student Support (ISS) is delighted to welcome you to Heriot-Watt University Malaysia. Here is a quick guide designed to help you to understand the visa application process for international students in Malaysia and in your home country during the COVID-19 pandemic.

New International Student Studying in Home Country

Flowchart for International Students studying in Home Country during the COVID-19 Pandemic
Step 1: EMGS Approval Letter

Students can only be allowed to enrol and attend online classes once the **EMGS Approval Letter** is ready to be downloaded from STARS.

EMGS will proceed to submit the application to the Immigration Department of Malaysia. The Immigration Department of Malaysia will process the eVAL approvals for new students that are outside Malaysia upon receiving the Declaration Forms from students.

Once approved, you will be able to download the EMGS Approval Letter through the EMGS website (**Track My Application**).

Sample of EMGS Approval Letter
New International Student Entering and Studying in Malaysia

Flowchart for International Students Entering and Studying in Malaysia during the COVID-19 Pandemic

Note:
You can still proceed with your studies while waiting for the issuance of the student pass.
Step 1: Electronic Visa Approval Letter (eVAL)

Fully vaccinated students are allowed to enter Malaysia once the eVAL is ready for download from STARS.

Once approved, you will be able to download the eVAL and Travel Authorisation Letter (TAL) through the EMGS website (Track My Application).

Students from selected nationalities will need to obtain a Single Entry Visa (SEV) from the nearest Malaysian High Commission. Students may refer to the list at https://visa.educationmalaysia.gov.my/guidelines/sev-required-countries.html

Learning and teaching activities will be delivered in a hybrid manner, combining both face-to-face and online mode.

Sample of Electronic Visa Approval Letter (eVAL)
Step 2: Pre-Arrival COVID Test & Quarantine Payment


Undergo the RT-PCR COVID-19 test **three (3) days** prior to departure to Malaysia at your current location and the RT-PCR COVID-19 test results must be in English.

Complete the [HWUM Arrival Form During COVID-19](https://forms.gle/nTXQKnjN2ABjqnM68) at [https://forms.gle/nTXQKnjN2ABjqnM68](https://forms.gle/nTXQKnjN2ABjqnM68) at least 7 days before traveling to Malaysia.

Download the [MySejahtera app](https://mysejahtera.malaysia.gov.my/intro_en/) and complete the registration process at least 3 days before departure.

Step 3: Medical Screening

All new international students are required to undertake a medical screening within **seven (7) days** after being discharged from the quarantine station. You will receive an email from GSO and will be provided with the list of EMGS panel clinics.

Please visit EMGS website for more information on medical screening.
Step 4: EMGS Supporting Letter

Once your medical screening is approved, EMGS will issue a **supporting letter**.

This supporting letter will allow GSO to submit your passport to the Immigration Department of Malaysia for your Student Pass endorsement.

**Sample of EMGS Supporting Letter**

Step 5: Online Ask Us Session

For more details on student visa and welfare matters, GSO will share them with you during the virtual **Ask Us** session. You are advised to attend the online session.
useful links

1. International Student Handbook
   https://www.hw.ac.uk/uk/students/doc/International_Student_Guide_Malaysia.pdf

2. HWUM website
   https://www.hw.ac.uk/uk/students/new-students/malaysia-campus-students.htm

3. EMGS website
   https://educationmalaysia.gov.my/
   https://visa.educationmalaysia.gov.my/

4. Immigration Department of Malaysia Website

GSO Office Location and Contact Details

**Location**: Student Life Ground Floor, East Wing, No 1, Jalan Venna P5/2, Precinct 5, 62200 Putrajaya, Malaysia.

**Office Hours**: Mon to Fri, 9am to 5pm (Except for Public Holidays)

**Office Number**: +603-8894 3888

**Emergency Contact**: +6012 667 7140 / +6012 632 2799 (24 Hours Hotline)

**Email**: MYInternationalOffice@hw.ac.uk
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