Take Home Open Book Exams: General Guide
HW Online & IDL Students
Available Exam Guides

All published guides can be found here: https://www.hw.ac.uk/uk/students/studies/examinations.htm

- Quick Guide: A checklist for before and during the exam
- General Guide: General Information about the Take Home Open Book Exams taking place in.
- Technical Guide, How to access the exam paper and submit your completed exam response.

Contents:

1. Key Questions
2. How to Prepare for Take Home Open Book Exams
3. Completing your Exam
4. How to Avoid Academic Misconduct
5. Unable to Take One or More Exams
6. Uploading your exam response (note: overview only; “how to” details in the Technical Guide)
7. After you Upload Your Exam
8. Contact details
9. Top Tips and Checklist for Exams (from HWU’s Student Success Advisors)
Key Questions

What is a Take Home Open Book Exam?
An exam you take remotely and alone in your own space by downloading the paper and uploading your answers. “Open book” means that you have access to your notes, course material, and the internet to consult during the exam.

Where should I sit my exams?
It is your responsibility to ensure you have a suitable space and equipment to sit the exam. Find a quiet comfortable area, suitable for study and free from interruptions – usually your home or a quiet public space. Ensure that you have a decent internet connection to enable you to download the exam and upload when you are finished.

When are my exams?
Please check the Exam Timetable for the dates of your exams. The exams will be made available at the same time globally:
0900 UK; 1200 Dubai; 1600 Malaysia.

Where do I access my exam?
On Canvas, the Virtual Learning Environment (VLE). Find the tile on the student portal. More info on the Technical Guide.

How long should the exam take to complete?
You are given a 24 hour window in which to complete your exam; but you are expected spend no more than 3 to 4 hours on your exam. You are not expected to spend 24 hours working on your answers, this time is provided to give you time to access the paper, plan your response, write your answers, and submit your exam response; at a time of day which suits you.

How is academic integrity maintained?
See the How to Avoid Academic Misconduct section, below.

What if I miss the 24 hour deadline?
Do not leave uploading your exam to the last minute in case you encounter technical difficulties and are unsuccessful. If you do miss this deadline, send your completed exam to examsupport@hw.ac.uk. Your exam will be classed as Late, and will not be marked unless you have a Mitigating Circumstances application accepted. See Late Submissions, below.

What if I have NOT been contacted about my exam adjustments?
If you receive extra support for exams and have not yet been contacted, contact disability@hw.ac.uk
How to Prepare for Take Home Open Book Exams

Date of your exam
It is your responsibility to know the dates of all of your Take Home Open Book Exams by checking the Exam Timetable.

Revising for your exam
You should prepare for a Take Home Open Book Exam by revising the course material, spending just as much time as you would for a conventional exam. In addition, you should prepare your notes, textbooks, handouts, website bookmarks etc. to make it easier to use them during the exam. Even with access to notes, you should still make sure that you know and understand the course content. Please remember that many of our eBooks have limits on the number of people who can access them at once; they are likely to be very popular at exam time. With many eBooks it’s possible to download a chapter or a similar amount, set by the publisher, in advance of the exam and keep that to refer to. The Effective Learning Advisors have also produced this helpful guide on how to prepare for Take Home Open Book Exams and useful Canvas strategies.

Help and Support before your exam
The Student Success Advisors have produced a Top Tips and Checklist and can provide advice on all types of assessment. The Effective Learning Service Advisors can also help with Canvas through online appointments and webinars, their contact details are here. Tips and advice on Canvas can be found here. Listen to some useful tips on preparing for Take Home Open Book Exams from the Student Union President, the Vice President (Education) for the UK campuses and the President of the Student Council at the Dubai campus - Video 1, Video 2, Video 3.
Student Wellbeing Services provide webinars and resources on managing exam and assessment anxiety; information can be found here (campus-specific). Your School can advise you on the format of Take Home Open Book Exams.

Location and Setting
You will be responsible for creating your own exam conditions, choosing a set-up which suits you best. You try to plan in advance to make sure that you have a quiet, comfortable place to take the exam. Tell your family/friends/flat mates that you have an exam so that you can take the exam uninterrupted. You might find it helpful to have your phone on silent, again so that you are not disturbed during the exam.

Make sure you have your course materials, notes and any other resources beside you. You might also want to have water and snacks. Once you have set up for your exam area, try out the practice exam area on Canvas as this will let you find out if your set up is complete and comfortable, and whether any adjustments need to be made, rather than leaving this to the actual exam. You may also find headphones useful for blocking out external noise.

Key Information – H00 student ID
You will need to have your unique student identification number to hand - your H00 number – as this will be used in the file name for your uploaded response.
How to Prepare for Take Home Open Book Exams

Set up Multi-Factor Authentication
Please refer to the Technical Guide

Technology
Make sure you have access to the technology you need to download the exam paper, complete your exam and upload your exam response, i.e. a computer/device with internet access and Chrome as your browser; and additionally, Word if your exam paper requires a typed response or a scanning app if you are hand-writing your exam. Make sure you can log into Canvas (via the tile on the Student Portal). Use the practice area in Canvas (see below) to try out your technology well in advance of the actual exam so that you can be sure everything is in place before the day of the exam.

Please refer to the Technical Guide for further information on technology and set-up.

Reasonable Adjustments
The 24-hour period for exams takes account of students who would, in the case of a conventional exam, have been given extra time. If you have other adjustments and you have not yet had arrangements made, please contact Disability@hw.ac.uk

Format of Exam
You should have key information from your School about the exam, for example: will you be expected to type your exam answers into a Word document or will you hand-write your exam answers and then photo upload your exam response? Your School will also tell you if other resources will be provided with the exam paper. The exam paper itself will include a series of questions (perhaps with a choice) for you to respond to.

Practice Area in Canvas
Make sure you can log into Canvas (via the tile on the Student Portal). Use the practice area in Canvas to try out your technology well in advance of the actual exam so that you can be sure everything is in place before the day of the exam.

The practice area in Canvas is where you can find out how to access the Take Home Open Book Exam area and see what it looks like. Here you can also practise downloading and uploading, both Word documents and photo uploads (if you will have to hand-write your exam answers).

Take care to practise uploading to the correct course exam area and to check all your practice files have been uploaded. In previous sessions, some students have mistakenly uploaded the wrong response, uploaded an incomplete response or uploaded the correct response but to the wrong course exam area.

The Technical Guide provides more information on the practice area.

The Exam Timetable lists dates when the Canvas practice area will be available.
Completing your Take Home Open Book Exam

Accessing your exam paper
Your exam paper will be available in the Take Home Open Book Exam Canvas Course at 0900 UK, 1200 Dubai, 1600 Malaysia on the date as listed in the Exam Timetable.

The Technical Guide provides information on how to access the exam site and how to download the Take Home Open Book exam paper for your course. There are contact details in this Guide and the Technical Guide in case you experience any problems downloading the paper.

As well as your exam paper, you will also have access to a set of instructions about the exam, which contain important information about the exam, including the format of your response. The exams instructions also provide critical information about academic integrity and avoiding academic misconduct (there is an Academic Misconduct section in this Guide). Additionally, your School might have provided on the exam Canvas site resources which you can use during the exam.

Using resources during the exam
During your Take Home Open Book Exam, you can consult any notes you’ve made on the course, any course material, any previous assignments you have completed, any books or articles. When using internet sources, it is important to think critically about the information you are using, eg the reliability of the author, and the validity of the claims being made. If you are accessing eBooks through the Library, many of them have limits on the number of people who can access them at once; they are likely to be very popular at exam time. With many eBooks it’s possible to download a chapter or a similar amount, set by the publisher, in advance of the exam and keep that to refer to. Remember: you must complete the exam on your own, without contacting anyone else.

As with any assessment, plagiarism – passing other people’s work off as your own – is strictly forbidden. The University’s standard procedures for dealing with academic misconduct still apply to Take Home Exams.

For essay-based questions, you must reference material as you would for coursework (but you don’t need to reference lecture/tutorial notes and accompanying slides etc). If in doubt about referencing you can find guides here and support here. Normal processes (eg Turnitin) will be used to check that submissions do not draw from published work in an inappropriate way. Guidance on plagiarism – and how the University responds to plagiarism - can be found here (see also the section on Academic Misconduct in this Guide).

For numerical-based questions, referencing is not applicable and therefore not required for completing your exam.
Completing your Take Home Open Book Exam

How long to spend on your exam
There is a 24-hour period (unless your course has an exam of a shorter duration) for you to access the exam paper, complete the exam and submit your exam response. However, you are not expected to spend more than 3-4 hours on your exam (this allows additional time for consulting notes, textbooks or for working on calculations), as your Canvas will have prepared you to complete it within this timeframe.

The 24-hour assessment period is to allow time for you to access and download the exam paper, consult any reference material if that is appropriate to your type of exam, plan and write your response, check your answers, prepare and upload your exam response (keep a copy of your submission for yourself). Even if you download the paper sometime after it is released, it must still be submitted within the designated 24-hour period.

You are not required to complete the exam in one sitting and you are free to take breaks as required. Please bear in mind that you may have more than one exam in a week, therefore you will need to manage your time accordingly to make time for sleep, meals, caring/family responsibilities, exercise etc.

For some exam papers (e.g. essay-based exams) a maximum word count will be specified, either for the whole exam or per question; this is to help you manage your time. The maximum word count, if there is one, will be stated on the exam paper. For numeracy-based exam papers, a word count would not be appropriate and so will not be specified on the exam paper.

You do not need to wait until the deadline to submit your exam response and can submit at any point during the time period. Please don’t leave it till the last 30 minutes to submit, just in case you encounter any technical issues. Please refer to the Technical Guide for instructions on submitting.

Typing or Hand-Writing Responses
For essay-type exams, you will be required to type your responses into a Word document. For most numeracy-based exams, you will be able to hand-write your answers and then you will upload a combined file of photos/scans of your responses to each question. If you are hand-writing, please make sure that your responses are clear, legible and, once photographed or scanned, that there are no missing or partially visible responses.

Factual Error on Exam Paper
If you think that there is a factual error in the exam paper, it will not be possible to query this during the exam. Therefore, you should state what you consider the error to be at the start of your answer for that question. You should then try to complete the paper as best you can.
How to Avoid Academic Misconduct

**Academic Integrity Matters**

Unlike a traditional unseen exam, a Take Home Open Book Exam is not invigilated: there is no-one from HWU watching over you. Nevertheless, it is essential that you practice proper academic and professional conduct, and act with integrity and honesty. This means that you must complete the exam yourself, using your own words and without consulting with anyone else during the 24 hours after the exam paper has been released.

At HWU we adopt the International Centre for Academic Integrity (ICAI) definition of Academic Integrity: ‘a commitment, even in the face of adversity, to six fundamental values: honesty, trust, fairness, respect, responsibility and courage’. Failure to act with integrity during a take home exam demonstrates a lack of these fundamental qualities, qualities that we value highly at HWU, as do your future employers. For your own sake it is vital that you and your peers uphold these values and avoid all types of academic misconduct.

**Guidance on how to avoid Academic Misconduct**

1. **Understand Academic Misconduct.** Read the University [Policy on Academic Integrity in Assessment](#). Ensure that you understand the four types of academic misconduct: Plagiarism, Self-Plagiarism, Collusion and Contract Cheating, they all apply equally to Take Home Exams as they do to assessed coursework. It is your responsibility to access, read, and understand this policy – ignorance is not an acceptable excuse.

2. **Revise for the Exam.** Although the exam is open book and you have a 24-hour window to complete it, you should revise as if it were a closed book timed exam. As you revise, prepare your revision notes as normal, bookmark relevant articles and book chapters, ensure you understand the theories, concepts, methods, etc. Good preparation and revision, leading to sound knowledge and understanding, will give you the confidence to write in your own words and avoid the pressures that often lead to academic misconduct.

3. **Avoid unintentional Plagiarism.** In taking the open book exam, you are allowed to consult any notes that you’ve made during the course, your revision notes and any of the course materials, such as lecture notes and recordings. If you are not diligent then this can result in plagiarism. For example, if the course notes or revision notes you have prepared include sentences extracted from the work of others, e.g., books, journal articles, websites, recorded lecture transcripts, and you have then forgotten that your notes are not entirely written in your own words, then you may end up reproducing the words of others in your exam submission without proper acknowledgement. Even if this is unintentional, this is classified as plagiarism.

4. **Avoid Self-Plagiarism.** In taking the open book exam, you can refer back to any of your previous assessments. Don’t be tempted to copy any of your own words from any of your own previous assessment submissions on any course, from any year, or even a different institution; this is self-plagiarism.
How to Avoid Academic Misconduct

5. **Avoid Plagiarism.** In taking the open book exam, you can access any books or articles as well as the internet. Do not copy the words of others from any of these sources. Use your own words. If you feel it is useful to quote the words from a book, article or relevant website, then you must cite the original author and provide the correct reference, following the correct method. This applies equally to essay-based and numeracy-based exams. If in doubt about referencing, then you should go to the ‘Skills Hub’ and view the resources on citation and referencing.

6. **Avoid Collusion:** Do not discuss the exam questions or answers with anyone else (including on social media and messaging services). Do not share your questions or answers with anyone via any media (including on social media and on messaging services) even if others promise not to copy your work. Even if you have done all the work on your own, if you share all or part of it with others, it will be treated as collusion.

7. **Avoid Contract Cheating.** Do not be tempted to ‘google’ or search for an exam question online. If you access an online service (e.g. an ‘essay mill’) to upload a question OR to look at an answer, you run the risk of being detected and therefore suspected of contract cheating, even if you do not copy the answer into your exam submission. Do not seek assistance from anyone else to complete any part of your exam. Whether you pay someone or not, whether there is a contract or not, if you submit the work of a third party as your own then this is contract cheating.

8. **Unable to write the exam? Apply for Mitigating Circumstances:** If you are unable to engage with or write the exam due to events that are no fault of your own you should apply for Mitigating Circumstances. Never resort to cheating, it is far better to take the exam at the next opportunity. You can find full details of the circumstances that HWU rejects/accepts for mitigation [HERE](#) and instructions on how to apply on the MC webpage [HERE](#).

9. **Help us to protect the value of your degree.** If you have been approached by someone about, or you know of someone engaged in, an act of potential academic misconduct, please contact in confidence the University Student Conduct Office ([conduct@hw.ac.uk](mailto:conduct@hw.ac.uk)) or the Student Advice Hub ([advice.hub@hw.ac.uk](mailto:advice.hub@hw.ac.uk)).

**Consequences of Academic Misconduct**

Please be aware that the University uses sophisticated detection processes, including, but not limited to, Turnitin detection software, website searches and agreements with online services to provide us with upload and download data should our exam questions or similar appear on their websites. University staff use many resources to check that exam submissions do not draw from the work of others in an inappropriate way. If staff suspect that you have colluded with other students, or you have copied from another’s work, or you have asked or paid for a third party to help you complete the exam, or any other breach of academic integrity, then this will be investigated and all suspected cases will be taken forward as a potential disciplinary matter through the University’s [Disciplinary Procedures](#).

Recent academic misconduct cases have led to exam/assessment results being voided, i.e. a mark of zero is awarded and Invalid Grade recorded on your transcript (this stays on your HWU record) and expulsion from the University without the opportunity for an award (for the most severe cases). The University’s response to evidence of plagiarism can be found [HERE](#) and to evidence of academic misconduct can be found [HERE](#).
Unable to Take One or More Exams

Exams are a vital element of your course. Missing them can mean that you fail the course, or gain a lower grade; that your progression to the next stage of your studies is delayed, or your award is delayed. These consequences can impact you workload, finances or visa status. However the University understands that there can be unavoidable circumstances both foreseen and unforeseen that can impact on your ability to sit an exam.

I can’t make the exam for foreseeable but unavoidable reasons
If there are foreseeable but unavoidable reasons why you are not able to sit an exam – such as a family wedding – you may apply for Mitigating Circumstances in order to avoid academic penalties. You should also inform your course leader.

I don’t have a suitable space or equipment to sit my exams
It is a key requirement for studying online, that you have the necessary space and equipment to do so, including device and internet connection. However, if you identify that you will be unable to access a suitable space or equipment to sit an exam due to exceptional circumstances, please contact the exam support team: see Contact details.

Note: Not having a suitable space or equipment will not be accepted as Mitigating Circumstances unless you are able to provide strong evidence of unforeseen and unavoidable events.

Emergency or illness on the exam day
If you are too unwell or there is an emergency which means that you are unable to sit your exam on the day, please contact the exam support service immediately (contact details are in this Guide). Please have details of the course code/title and your H00 ID number to hand. You will need to apply for Mitigating Circumstances to avoid academic penalties; and so please gather evidence to support your case.

Technology issues on the exam day
If you experience technology issues on the day which affect your ability to download the paper or to complete or submit your response, then immediately contact the exam support service. Make sure you have the course code/title and your H00 ID number to hand. Contact details are provided in this Guide. You will need to apply for Mitigating Circumstances to avoid academic penalties; and so please gather evidence to support your case.

Note that your exam will not be marked if it is uploaded late unless a Mitigating Circumstances application is accepted.

Missed your exam
If you have missed the exam entirely, contact the exam support service as soon as you can. Make sure you have the course code/title and your H00 ID number to hand. Contact details are provided in this Guide. In order to avoid academic penalties, you will need to apply for Mitigating Circumstances. It is your responsibility to know when your exams are.

Applying for Mitigating Circumstances
You can apply for Mitigating Circumstances (MC) online through Student Self-Service. Please see https://www.hw.ac.uk/uk/students/studies/examinations/mitigating-circumstances.htm.
Uploading your Exam Response

When to upload your completed response
The 24-hour assessment period is to allow time for you to prepare and upload your exam response. Please do not wait until the last 30 minutes to submit your exam response, just in case you experience any technical issues. You can submit at any point during the time period, and you can submit a number of times. For example, if you realise that you have missed something out or forgotten to include one of the photos of your hand-written exam response.

How to upload your completed response
Please refer to the Technical Guide for instructions on uploading your exam response and naming your file. Please remember to keep a copy of your submitted exam response for yourself and a copy of your submission confirmation.

Confirmation of your own work
By submitting your exam response, you confirm that this work is your own and is expressed in your own words. You confirm that any use made within it of the works of other authors in any form are properly acknowledged and referenced. If appropriate to the type of exam, you confirm that a list of the references employed is included. Please note that referencing is not required for numeracy-based questions. You are also confirming that you have completed the exam entirely on your own and have not collaborated with, or copied from, anyone else, ie you have acted with integrity and honesty.

A final check after you have submitted your response
Check that you have uploaded to the correct course exam area and that you have uploaded your complete response (especially important if you have taken photos/scans of hand-written answers). Once you have uploaded your response, it would be worthwhile to go back in to check that it’s the correct one, it’s in the correct course area and it’s complete. Otherwise, it will be treated as a non-submission.

Late Submissions
After the Exam End Time, students will no longer be able to upload via Canvas; so please do not leave your upload to the last half an hour. Students who have not been able to upload before the end of the exam due to mitigating circumstances, should contact the exam support service. The exam support service can upload your exam paper on your behalf; but this will be categorised as Late if it is received after the Exam End Time.

Late submissions will be treated as non-submissions and so will not be marked, unless, at a later date an application by the student for mitigating circumstances is accepted. Please contact the exam support service immediately if you are experiencing IT problems likely to result in late submission.

Note that problems with technology (e.g. internet access) are not generally accepted as mitigating circumstances because students are expected to ensure that they have the necessary equipment and technology before the exams. Exceptional and unexpected issues with technology can be accepted as mitigating circumstances; but evidence is required, and can be difficult to obtain. See: https://www.hw.ac.uk/uk/students/studies/examinations/mitigating-circumstances.htm.
After you Upload your Exam

**Uploading the wrong attachment or incomplete file**
It is essential that you check, after submission, that you have uploaded the correct exam response to the correct area and that the file contains your full answer. There is enough time in the 24-hour period for you to go back into Canvas to check on your uploaded response and to replace any files. If you realise that, after the exam period has closed, that you have uploaded the wrong file, or uploaded the correct file to the wrong area or have missed out photos/scans, please email examsupport@hw.ac.uk immediately.

It is critically important that you **do not alter** any aspect of your response if you have identified an error, as the "last modified time" will be checked to ensure that the file was finalised within the allocated period 24-hour period.

**Marking of Take Home Open Book Exams**
The exam will be marked according to the marking scheme prepared in advance and approved by the course’s External Examiners. After marking, course results are considered by Assessment Boards.

**Feedback on exams**
The University has [Guidance on Feedback on Exams Performance](#), which includes feedback on Take Home Open Book Exams. The guidance sets out the different ways in which feedback on Take Home Open Book Exams can be provided. Further information on the feedback specific to your course will be available from your School.

**Results of exams**
Your School will be able to let you know when your results will be available. You can access your results by logging into the [Student Self Service (SSS)](#).

You will be asked to enter a User ID and PIN. If you do not know your User ID you will find guidance on the Log in page. If you have forgotten your PIN, you can reset it by entering your User ID and email address.

When you have successfully logged into the SSS select ‘Student Services’ from the main menu. Choose the ‘Student and Financial Aid’ page and click ‘Online Results’.
Contact Details

Trending FAQs on Student Portal
If you have any problems accessing Canvas or the Take Home Open Book Exam area, take a look at the ‘Trending FAQs’ on the Student Portal as the most common queries will be posted there and will allow instant access to help.

AskHWU tile on Student Portal
If you have any further questions, you can log a query via the AskHWU tile on the Student Portal. AskHWU can be used by all taught students, irrespective of their mode or location of study, ensuring that queries are dealt directly by the relevant team. AskHWU can also be used to log any on-the-day exam queries or problems.

Contacting Exams Support Service
Email: examsupport@hw.ac.uk
Phone:
- Sun
  - 05:30 – 15:00 GMT Dubai helpline: +971 4 571 7000
- Mon-Thu
  - 01:00 – 09:00 GMT Malaysia helpline: +603-8894 3852 / 3617/ 3899 / 3609
  - 05:30 – 15:00 GMT Dubai helpline: +971 4 571 7000
  - 08:00 – 15:00 GMT UK Helpline: +44 131 451 8899
- Fri:
  - 01:00 – 09:00 GMT Malaysia helpline: +603-8894 3852 / 3617/ 3899 / 3609
  - 05:00 – 13:00 GMT Dubai helpline: +971 4 571 7000
  - 08:00 – 15:00 GMT UK Helpline: +44 131 451 8899
- Sat:
  - 05:00 – 13:00 GMT Dubai helpline: +971 4 571 7000
  - 08:00 – 10:30 GMT UK Helpline: +44 131 451 8899

Disability and Exam Adjustments contacts
Contact disability@hw.ac.uk

My Take Home Open Book Exam Notes