Our Academic Safety Net:

The University took action last year to ensure that no student would be academically disadvantaged or penalised for reasons beyond their control due to the pandemic. We called this our Academic Safety Net. This required staff in their marking, and exam boards in their decision making to take into account and make adjustment for the disruption to students in their work throughout the year.

We confirm that this Academic Safety Net remains in place for the whole of Academic Year 2020/21 and, as last year, the University will ensure that no student will suffer penalty or disadvantage in terms of their academic results.

There are two guides available below for students on the subject of the Academic Safety Net. The Student Summary provides an overview of the Academic Safety Net. The Student Guide explains how Boards of Examiners will use the Academic Safety Net to reach decisions about grades, progression and award.

Academic Safety Net 2020/21:

- Student Summary
- Student Guide

Information on this and other matters is available [here](#).

Further Information

If you have any questions relating to your forthcoming examinations, you can log a query via the AskHWU tile on the Student Portal. Alternatively, you may also contact our dedicated exams support services. The phone number is (+44) 0131 451 8899 (UK campuses); +971 52 205 7232 (Dubai Campus); +603-8894 3852 / 3617 / 3899 (Malaysia Campus). The exams support services will also respond to any on-the-day exam queries or problems.