



Global Academic Quality Team Contact List



Name	Role	Campus	Brief role description	Email
Nabeerah Aftab	Academic Quality Officer	Dubai	<ul style="list-style-type: none"> Administration for all matter related to MOE and CAA for the purpose of institutional licensure and programme accreditation. Offer advice in relation to CAA and MOE rules, regulations, and procedures. 	n.aftab@hw.ac.uk
Emma Alexander	Academic Quality Officer	Edinburgh	<ul style="list-style-type: none"> Oversight of academic partnerships (UK and international) Oversight of Approved Teachers/Tutors/Markers/Demonstrators approval process Oversight of Professional, Statutory and Regulatory Body (PSRB) accreditations Partner Annual Monitoring and Review (PAMR) Academic Audits Development of AQ SharePoint sites and file management structure Development of efficiencies and automations 	emma.alexander@hw.ac.uk
Rodi Amiridou	Academic Quality Officer	Edinburgh	<ul style="list-style-type: none"> Support the development and continued use of GCM Provide GCM training to colleagues across all HWU campuses Key Academic Quality contact for all matters related to programme and course approvals One of three clerks to LTAOC 	r.amiridou@hw.ac.uk
Russell Chisholm	Academic Quality Officer	Edinburgh	<ul style="list-style-type: none"> Co-ordinate and manage activities associated with Academic Review and the Professional Services Academic-Related Review. Co-ordinate and manage the University's Annual Monitoring and Review process. Co-ordinate and manage activities for supporting the University's examination and assessment processes. Oversight of the Chairs of Exam Board process and the Dean's Representatives at Exam Boards process. 	r.chisholm@hw.ac.uk
Angela Coyle	Senior Administrative Assistant	Edinburgh	Providing administrative support for a range of functions and activities, including Student Surveys, Deans Administration and diary support	Angela.Coyle@hw.ac.uk
Helen Crosby-Knox	Quality Assurance Manager and Deputy Head of Academic Quality	Edinburgh	<ul style="list-style-type: none"> Management of the Academic Review process Management of Annual Monitoring and Review Management of Examinations and Assessments Guidelines Oversight of Quality Assurance processes -Deputise for Head of Academic Quality 	h.a.crosby-knox@hw.ac.uk
Xiaohong Dorje	Senior Administrative Assistant	Edinburgh	Responsible for a number of Academic Quality processes and procedures with a specific focus on Academic Partnerships and Approved Teachers, Tutors, Markers and Demonstrators.	x.dorje@hw.ac.uk
Lindsey Hall	Academic Quality Officer	Edinburgh	<ul style="list-style-type: none"> Academic Quality contact for all matters related to programme and course approvals (new, modified or withdrawing) Provide GCM training to colleagues across all HWU campuses Administration for the University databases GCM and Banner 	l.e.hall@hw.ac.uk
Meg Henderson	Senior Admin Assistant - Academic Quality	Edinburgh	<ul style="list-style-type: none"> Administration of Taught External Examiners process 	m.henderson@hw.ac.uk
Nyasha Kadenhe	Academic Quality Officer	Dubai	<ul style="list-style-type: none"> Administration for all matter related to MOE and CAA for the purpose of institutional licensure and programme accreditation. Offer advice in relation to CAA and MOE rules, regulations, and procedures 	n.kadenhe@hw.ac.uk
Dr Maggie King	Head of Academic Quality	Edinburgh	<ul style="list-style-type: none"> Learning and Teaching Strategy, Student Experience Strategy and associated projects, eg Retention, Academic Architecture QAA Scotland Reviews and Annual Quality Reports UCLT/LTAOC/LTMG/SESG Quality enhancement incl. L+T policy development Management of Academic Quality Division and Enhancement team 	m.king@hw.ac.uk
Holly Lumsden	Academic Quality Officer	Edinburgh	<ul style="list-style-type: none"> Oversight of academic partnerships (UK and international) Partner Annual Monitoring and Review (PAMR) Academic Audits 	h.lumsden@hw.ac.uk
Dr Laura Meadows	Academic Quality Manager	Dubai	<ul style="list-style-type: none"> Key liaison officer with government agencies and professional bodies (CAA, KHDA etc) for Dubai campus Manage University License with MOE and CAA for Institutional and Programme Audits & other Regulatory Audits Provide training to relevant colleagues on Accreditation, Approval and Audit 	l.meadows@hw.ac.uk
Fiona Menzies	Quality and Academic Partnerships Manager	Edinburgh	<ul style="list-style-type: none"> Academic partnerships (UK and international) External accreditation incl. QAA TNE Academic Audit Professional Services Academic-Related Reviews 	f.menzies@hw.ac.uk
Norsiyati Mohd Noor ("Yati")	Senior Academic Quality Manager	Malaysia	<ul style="list-style-type: none"> Key liaison officer with government agencies and professional bodies (MQA, MoHE , BEM, BQSM & etc) on Malaysia policy, procedures and regulatory compliance. Oversight of Quality Assurance processes in compliance with UK campus. Management of HWUM accreditation and programme approval. Manage HWUM external reviews. Manage HWUM License with relevant bodies & SETARA Audit & other Regulatory Audits. 	n.mohd_noor@hw.ac.uk
Connie Paton	Partnerships Support Manager	Edinburgh	<ul style="list-style-type: none"> Support SoSS Director of International (DoI) with all aspects of partnership management incl. PAMR, visits, relationships and annual meetings Support the establishment of new partnerships Support the process of updating and replacing all EBS partner contracts Ensure any required accreditation returns (ACTT/RABAR Trinidad) are completed 	connie.paton@hw.ac.uk
Kim Peebles	Senior Admin Assistant	Edinburgh	Providing administrative support for a range of functions and activities within the Academic Quality team.	K.Peebles@hw.ac.uk
Kieran Robson Renner	Quality Enhancement Officer (Student Learning Experience)	Edinburgh	<ul style="list-style-type: none"> Student Partnership Agreement Engagement with Student Representative Bodies UG student engagement and student voice Enhancing UG student experience Internal and external student surveys 	k.robsonrenner@hw.ac.uk
Lee Rodriguez	Academic Quality Officer	Dubai	<ul style="list-style-type: none"> Administration for all matter related to MOE and CAA for the purpose of institutional licensure and programme accreditation. Offer advice in relation to CAA and MOE rules, regulations, and procedures 	lee_ann.rodriguez@hw.ac.uk
Dr Jennifer Russi ("Jenn")	Quality Enhancement Officer (Student Learning Experience)	Edinburgh	<ul style="list-style-type: none"> Learning and Teaching Strategy, Student Experience Strategy and associated projects Strategic Reviews: Personal Tutoring, Global PGT experience, Global PGR experience PGR and PGT student engagement and student voice (incl surveys) Enhancing PGR and PGT student experience 	j.russi@hw.ac.uk
Tiffany Toh	Assistant Manager AQ	Malaysia	<ul style="list-style-type: none"> Administration for all matters related to MoHE programme approval; institutional registration; and KDN license renewal. Administration of all aspects related to MQA accreditation and curriculum changes for SoSS, EPS, MACS, PhD programmes and EAC accreditation. Manage MQA e-semakan for the programmes (Provisional Accreditation and Full Accreditation) Offer advice in relation to MoHE and MQA rules, regulations, and procedures. Academic Reviews (with UK Quality Assurance Manager). 	t.toh@hw.ac.uk
Jenny Walker	Academic Quality Assistant Manager	Edinburgh	<ul style="list-style-type: none"> Management and oversight of the External Examining process Management and oversight of the Professional Services Academic-Related Review 	j.walker@hw.ac.uk
Katrina Wallace	Quality Assurance Assistant Manager	Edinburgh	<ul style="list-style-type: none"> Academic Quality contact for all matters related to programme approvals (new, modified or withdrawing) Management of the Curriculum Management Approval Team Clerk to University Studies Committee 	k.wallace@hw.ac.uk
Yusli, Mohd Nizam	Assistant Manager AQ	Malaysia	<ul style="list-style-type: none"> Administration for all matters related to MoHE programme approval; institutional registration; and KDN license renewal. Manage all aspects of MQA accreditation and overseeing curriculum changes for HWGC, EPS, EGIS, MACS, SoSS, and PhD Programmes. Oversee the e-IPTS System's administration, ensuring access management, and validating data accuracy. Offer guidance on MoHE and MQA rules, regulations, and procedures. Academic Reviews (with UK Quality Assurance Manager). 	m.yusli@hw.ac.uk