

Dear Graduands

Tracer Study Survey by the Ministry of Education (MOE), Malaysia

Congratulations! Your graduation marks the culmination of the efforts put in by you throughout your studies at the Heriot-Watt University. We hope you had a rewarding learning experience with us.

The MOE, Malaysia has made it mandatory for all students, who are graduating, to participate in an online survey called the Tracer Study. Your participation and feedback in the said survey are vital to the Ministry and also to the Heriot-Watt University in improving the standard of Malaysian education system.

You may access the MOE Graduate Tracer Study Survey as per the timeline below. It will take approximately 20-30 minutes for you to complete the entire survey.

Graduation	Start Date	End Date
Summer	21 June 2019	6 July 2019
Winter	8 November 2019	23 November 2019

Please follow the steps given below:

1. Log on to <http://graduan.moe.gov.my/>
2. For “**English Version**”, click on the blue button that appears on the top right corner.
3. Click on the “**Graduate Login**” option (*you may need to reset the new webpage to English language again by selecting the relevant option at the top right corner*).
4. Enter your Identity Card (IC) number.
5. Choose “**Private Higher Educational Institutions**” for Institution Type.
6. Choose “**HERIOT-WATT UNIVERSITY MALAYSIA**” for Institution Name.
7. Click on the “**Submit**” button.
8. Complete ALL questions in the survey.
9. At the end of the survey, click on the “**Submit**” button and print a copy of the survey confirmation slip.

You will be required to submit the survey confirmation slip to the registration desk before collecting your graduation robe.

For assistance, please send an email to MYStudentCentre@hw.ac.uk with your following details:

1. Student ID number
2. Identity card/Passport number
3. Full name

It will be most helpful if you could provide us with the name of your Internet browser (e.g., Mozilla Firefox, Internet Explorer, Google Chrome) and also a brief explanation of the issue(s) encountered by you when completing the survey.

We wish you all the best in your future.

Thank you.

Yours faithfully

Nicholas Ong
Head, Registry and Student Services