The Quality and External Partnerships Team aims to provide a professional, developmental, advisory, guidance and support service across the global University, for the maintenance and enhancement of: academic standards, quality of programmes; quality of the student learning experience, across the wider, global University (i.e., for all academic provision delivered at all locations of study and by all study modes).

Activities undertaken by the Quality and External Partnerships Team fall under four main ‘function strands’, namely: Learning and Teaching/Enhancement; Student Learning Experience; Quality Assurance; External Partnerships.

This leaflet incorporates further information on the Team’s purpose, identity and individual roles:

- Charter
- Function Strands
- Staff Responsibilities

Charter

Quality and External Partnerships, Academic Registry

The Quality and External Partnerships Team aims to provide a professional, developmental, advisory, guidance and support service across the global University, for the maintenance and enhancement of: academic standards; quality of programmes; quality of the student learning experience.

Whilst focusing on our primary aims, we will endeavour to:

- consistently demonstrate our highest standards of professionalism and commitment to providing an excellent service to our colleagues, students and external stakeholders;
- operate objectively, with empathy and integrity;
- adopt a team approach, working collaboratively and supporting others, within the Team and across the wider University;
- learn from experience and strive to continually develop and improve;
- support and promote the five Heriot-Watt values (Valuing and Respecting Everyone; Pursuing Excellence; Pride and Belonging; Shaping the Future; Outward Looking).