Summary
1. The University's Code of Practice for the Management of Multi-Location, Multi-Mode Programmes was published in November 2013.
2. The Multi Code comprises four Parts:
   1) The Student Experience
   2) Management and Assurance of Quality and Standards
   3) Management of Programmes and Partnerships
   4) Quality Enhancement
3. Each Part comprises an overall Expectation and series of Principles with accompanying Explanations.
4. The Multi Code aims to underpin the key HWU principle of identical academic standards; diversity of learning experiences

Purpose
The University has published its 4-Part Code of Practice for the Management of Multi-Location, Multi-Mode Programmes. The key purposes are:

To assure the academic standards of multi-location, multi-mode programmes

To assure and enhance the quality of the learning experience of students on programmes outwith the UK campuses

To provide a framework which:
- supports current and future international activity
- is as rigorous, secure and open to scrutiny as that in place for UK campus programmes
- safeguards academic standards
- helps to manage potential risks, challenges and complexities
- enables the University to meet all Expectations and Practices of the QAA UK Quality Code

Scope
The Multi Code applies to programmes offered at a UK campus which are also delivered, supported and/or assessed:
- at an Overseas Campus
- through an arrangement with an academic partner
- via independent distance learning

Key Areas
The key areas within the four Parts of the Multi Code:

Part 1: The Student Experience
- Application, Admission and Enrolment
- Induction
- Learning and Teaching
- Assessment
- Representation and Feedback
- Award
- Employment

Part 2: Management and Assurance of Quality and Standards
- Design
- Approval
- Annual Monitoring and Review
- Internal Audit
- Academic Review

Part 3: Management of Programmes and Partnerships
- Selection and Negotiation
- External Approval
- Approval and Contract Signing
- Start Up
- Monitoring and Review
- Development
- Termination

Part 4: Quality Enhancement
- Development and Approval of Strategy
- Implementation
- Evaluation
- Dissemination

References and Further Information
Multi Code: https://www.hw.ac.uk/services/academic-registry/quality/qa/heriot-watt-multicode.htm
Contact: quality@hw.ac.uk  Quality Assurance: https://www.hw.ac.uk/services/academic-registry/quality/quality-assurance.htm  Learning and Teaching Policies and Procedures: https://www.hw.ac.uk/services/academic-registry/quality/learning-teaching/policy-bank.htm

Quality Assurance Briefing Papers
This briefing paper has been produced by Academic Quality and is one of a series related to Quality Assurance procedures. The briefing papers aim to provide a concise, informative overview of key processes, and include links to relevant policies, procedures and templates.