SUPPLY CHAIN CODE
OF CONDUCT
Heriot-Watt University

Heriot-Watt is a specialist, pioneering University, with a global presence, world renowned, innovative research and highly employable graduates. We are specialists in business, engineering, design and the physical, social and life sciences – subjects which make a real impact on the world and society.

Heriot-Watt has strong links to international business and industry and a rich heritage stretching back to 1821. With our roots in Scotland, our ambition and reach are truly international. A leader in transnational education, wherever we are, Heriot-Watt is a powerful driver and engine of the economy. Together with our alumni, civic community and industry partners, we transform people, society and the world we live in.

Heriot-Watt University was named The Sunday Times Good University Guide’s International University of the Year 2018. We have campuses in the UK, Dubai and Malaysia, over 100 learning partners worldwide and offer online learning. Around the world, there are over 27,000 students from 123 countries studying towards a Heriot-Watt University degree.

Heriot-Watt University is committed to carrying out procurement activities in an environmentally, socially, ethically and economically responsible manner and to entering into agreements and contracts with suppliers that share and adhere to its vision. To demonstrate this commitment, current and potential suppliers are asked to acknowledge their compliance with the principles of the Heriot-Watt University Supply Chain Code of Conduct, below, with respect to their organisation and their supply chain.

Social Compliance

Suppliers shall:
- Not use forced, involuntary or underage labour.
- Employees should be free to choose their employment and leave that employment without hold by financial deposit or personal items.
- Forced, bonded or involuntary prison labour shall not be used.
- Support the effective abolition of child labour.
- Comply with the national minimum age for employment, or minimum age 15, whichever is the higher unless a lower local minimum age is permitted under International Labour Organisation (ILO) convention 138.
- Where any child is found to be engaged in or performing child labour, to provide support for that child to enable them to complete, as a minimum, their compulsory education (even if they shall cease to be involved in child labour), or an equivalent education level, as provided for under the UN Covenant on Economic, Social and Cultural Rights. Such support by the supplier should recognise and not prove detrimental to the conditions of the child or those that their work supports.

Working Conditions and Terms

Suppliers shall:
- At least statutory minimum wages (or if none, a realistic living wage) must be paid without discrimination to all employees and all non-statutory deductions must be with the consent of the employee.
- Working hours must not be excessive (not over 48 hours per week, excluding overtime) and must allow for at least 1 day off for each 7 day period on average. Working beyond this should be non-regular and of employees own will.
A safe and hygienic working environment must be provided, including any catering or accommodation areas. Any hazardous working, as defined by ILO, should only be carried out by persons aged 18 years or over.

All equipment must be safe for use and processes must allow a safe working environment.

Policies and processes must be in place for recording and eliminating occurrence/reoccurrence of health and safety related incidents.

**Fair Treatment**

Suppliers shall:

- Allow employees the freedom of association to join (but not be forced to join), or be represented by, a trade union or similar organisation of their choice, and be free to leave such organisations.
- Not discriminate or unfairly treat any employee for any reason including education, social class / caste, nationality, trade union membership or any of the 9 Protected Characteristics of the UK Equality Act 2010.
- Provide a workplace free from discrimination, harassment or victimisation.
- Treat all employees with respect and dignity, and not accept inequality as justifiable on a basis of culture.
- Remunerate all employees equally at the same employment grade, regardless of any characteristics listed above, unless statutory conditions require otherwise.

**Compulsory Labour Measures**

With respect to anti-slavery, anti-human trafficking, servitude and forced labour, Suppliers shall:

- Confirm compliance with the Modern Slavery Act 2015 and the specific measures for transparency in the supply chain contained in Section 6 of that statutory instrument.
- Provide a copy of its current year Slavery and Human Trafficking Statement where the supplier is so required under subsection (2) of Regulation 54 of that Act (i.e. has an annual turnover exceeding £36 million or as otherwise prescribed by the Secretary of State from time to time).
- Confirm that as a body corporate you are not guilty of an offence under Regulation 35 of the Human Trafficking and Exploitation (Scotland) Bill.

**Ethical Compliance & Economic Development**

Suppliers shall:

- As a minimum, comply with all laws and regulations of the countries they are working in, manufacturing in or trading with, as applicable.
- Not be involved in any way with acts of corruption or bribery, or support acts of violence or terrorism or abuse of individual people or communities.
- Not force unsustainable or unfair contract terms on their suppliers, or throughout their supply chain, nor allow unfair exploitation of a dominant market or customer position.
- Support fair trade conditions for producers, where applicable.
- As a minimum, comply with all financial regulations and taxations of the countries they are working in, manufacturing in or trading with, as applicable.
- Include community benefit delivery in the locality of where the contract is performed (including publishing and delivering levels of local training and employment opportunities etc.).
- Appoint sub-contractors through an open and fair process such as public advertising of such opportunities wherever possible.
- Act at all times with respect and integrity, including open and transparent accounting.
- Allow staff protection if reporting misconduct or raising concerns with respect to their own, or another organisation, and ensure all affected staff are treated in a fair and transparent manner.
Suppliers shall:

- As a minimum, comply with all local and national environmental laws, regulations and directives of the countries they are working in, manufacturing in or trading with, as applicable.
- Actively avoid causing environmental damage and/or negative environmental impact through manufacture and supply of the goods or services and disposal of supply chain waste.
- Have a business plan in place, and be acting on it, to minimise their environmental impact year on year and adopting or working towards internationally recognised environmental standards and/or behaviours.
- Encourage the development and use of environmentally friendly technologies.
- Promote positive environmental impacts (such as reduced carbon emissions, better carbon management, waste management and water management, reduced pollution levels and technological improvements) through their activities wherever possible.