VPN User Guide: Own Device
(Mac, iPad & Android)
Staff: Edinburgh Campus

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Mac PC/laptop
The instructions on the following pages tell you how to setup and install the software required to connect your own/home Mac PC or laptop to the Heriot-Watt VPN.

Once connected to the VPN you can access iHR and Finance services, or use remote desktop to access your HWU desktop PC and your normal work applications and files.

*Please note that you do not need to use remote desktop to access the iHR or Finance systems.*

*Once connected to the VPN you can access these systems direct by going to the following URLs.*

- iHR: [https://ihr.hw.ac.uk](https://ihr.hw.ac.uk)
- Finance: [http://finapp.hw.ac.uk:8000](http://finapp.hw.ac.uk:8000)

Remote desktop to your HW PC after VPN login
If you plan to remote desktop to your office PC via the VPN you need to ensure that you leave your office PC switched on, and you know your office PC name or IP address.

**Before you leave the office**

1. **Leave your HWU desktop PC switched on**

2. **Make a note of your HWU PC name or IP address** – you can get this information from the About My PC shortcut on your desktop

3. **Lock** the screen: Start, click the arrow to right of Shut down, click Lock

The instructions that follow tell you how to set up your home Mac PC or laptop to access the HWU VPN.

**We recommend that you use the SonicWALL App**

As an alternative to the app you can use your Browser
SonicWALL App
There are 2 Apps to download from the Apple store:

- one for the VPN connection – **SonicWALL Mobile Connect** App
- one for Remote Access to your desktop PC – **Microsoft Remote Desktop** (see separate user guide *Remote Desktop: Mac* for details).

*You must connect to the VPN before you can use Remote Desktop.*

Download the SonicWALL Mobile Connect App
- Download the **SonicWALL Mobile Connect** App from the Apple store

Set up the connection

1. Open the App

2. Highlight **Add Connection**
3. Hit [Return]

4. Enter the **Name** and **Server** details in the dialog box
   - **Name:** HW Work
   - **Server:** hwvpn.hw.ac.uk
5. Click **Next**
6. Click **Connect**

![SONICWALL Mobile Connect](image)

7. Click **Next**

![SONICWALL Mobile Connect](image)

8. Enter your **Username** and **Password**

9. Click **Login**

![SONICWALL Mobile Connect](image)

- You are now connected to the HW Edinburgh VPN
Disconnect

- Remember to disconnect from the VPN via the SonicWALL App when finished
Browser
Please use the SonicWall app.

The browser offers an alternative way to log in if there is any reason you cannot use the app – you should not use both together.

- If you plan to remote desktop to your work PC see the separate user guide Remote Desktop: Mac for details.
  You must connect to the VPN before you can use Remote Desktop.

The following instructions tell you how to setup and install the software required to connect to the Heriot-Watt Edinburgh VPN via your browser.

On your home PC/laptop
*Install the most recent version of JAVA*

*Edit your JAVA settings*
1. Go to the Java Control Panel (open System preferences – then open Java )
2. Select the Security tab
3. Click Edit Site List
4. Click ADD
5. Type https://hwvpn.hw.ac.uk in the new row
6. Click OK

Using the VPN
*Log in to VPN*
1. Open a browser (Firefox preferred) and go to https://hwvpn.hw.ac.uk
2. Click Next
3. Enter your **HW Username** and **Password**
4. Click **Log in**

![VPN Portal login page]

- **If prompted** click on **Allow** to run JAVA
5. Click **Install** at the Secure Endpoint Manager page

![Secure Endpoint Manager page]

- The Portal page access should be **Access: Full Network Access**

![VPN Portal home page]

If this shows **Access: Web** please re-check your settings
Log out

- Click Logout to close VPN connection
iPAD: SonicWALL App

Download the SonicWALL Mobile Connect App

- Download the SonicWALL Mobile Connect App from the Apple store

Add a connection

1. Open SonicWALL Mobile Connect
   - If prompted to Enable SonicWALL VPN connection functionality click Enable
2. Tap Add connection >

3. Enter the following details:
   - Name: HW Work (you can name the connection to anything suitable)
   - Server: hwvpn.hw.ac.uk
4. Tap Next
Open the connection

1. Open the VPN connection

2. Leave the HW default and tap **Next**

3. Enter your username and password and click **Login**
• You will now be logged into the VPN and will see a similar screen as below.

Disconnected
• Remember to disconnect from the VPN via the SonicWALL App when finished
Android

Download the SonicWALL Mobile Connect App

- Download the SonicWALL Mobile Connect App from the Google Play store

Add a connection

1. Open SonicWALL Mobile Connect
2. If prompted to Enable SonicWALL VPN connection functionality click Enable
3. Tap Add connection >
4. Enter the following details:
   - Name: HW Work (you can name the connection to anything suitable)
   - Server: hwvpn.hw.ac.uk
5. Tap SAVE
Open the connection

1. Open the VPN connection

2. Leave the HW default and tap on HW Work

3. Enter your username and password and tap OK
• You will now be logged into the VPN and will see a similar screen as below. All available shortcuts will be shown.

[Image of a VPN connection screen with options: Connection, Monitor, Settings, About. The screen shows 'Connection' with 'hw work', 'VPN' with 'Connected', and 'Status' with 'Connected'.]

Disconnect
• Remember to disconnect from the VPN via the SonicWALL App when finished.