Academic Student Survey Framework and Process

Student Survey Management Group

The Student Survey Management Group (SSMG), which reports to the Learning and Teaching Board via the Student Learning Experience Committee, co-ordinates and manages all internal and external student surveys. The Group has produced an annual schedule of activities so that surveys are appropriately timed and “survey fatigue” is minimised.

Key Academic Student Surveys

The SSMG manages both academic and general student surveys (see Briefing Paper 16b); the four key academic surveys are:

- National Student Survey (NSS)
- Postgraduate Taught Experience Survey (PTES)
- Postgraduate Research Experience Survey (PRES)
- Course Feedback Survey (CFS) (HWU survey)

Student Survey Framework and Process

In 2014/15, a common framework and process for the four academic surveys was approved. Processes are now in place to “close the feedback loop” for each survey, ie to ensure that issues are identified, addressed and reported on, and are communicated to students. The framework also includes a process for engaging all campuses through the Academic Councils.

References and Further Information

Contact: i.j.glen@hw.ac.uk  
Student Survey Framework and Process: http://www1.hw.ac.uk/quality/ssmg.htm

Learning and Teaching Briefing Papers

This briefing paper has been produced by the Academic Registry and is one of a series related to Learning and Teaching. The briefing papers aim to provide a concise, informative overview of key policies, and include links to relevant procedures and templates.