Congratulations!

We are delighted to be celebrating our Global Values Champions today. Our people are at the heart of everything we do and we are so proud of the diversity of examples we have received, showcasing the fantastic contribution our colleagues make to Heriot-Watt on a daily basis.

Please enjoy today, take the time to celebrate your own success as well as that of others and thank you for being such a valued part of Heriot-Watt University.

Prof Richard A Williams
Principal and Vice-Chancellor
Keith Aitchison
Technology Consultant and Trainer, Learning & Teaching
Keith has worked hard to establish communities of practice within the University. Keith fully understands that in order to be effective in his role he needs to collaborate with colleagues. A perfect example of this is his work with LinkedIn Learning. Keith has identified colleagues in the schools who can champion this service and is collaborating with them and supporting them to roll LinkedIn Learning out more widely across the University.

Ross Alexander
Assistant Professor, EGIS-ILES
Ross Alexander has been responsible for a transformation in the teaching of first year undergraduate Biology. His engaging style and innovative teaching methods (for example lecture capture, Poll Anywhere in-class questions and quizzes), as well as his carefully thought-through and creative lecture material has really captured the attention of the students and this is reflected in the consistent fantastic feedback that he receives from his classes.

Stuart Allan
Director of Online Learning, EBS
Since December 2016, Stuart Allan has led the single most business-critical project in EBS’s recent history – the complete redevelopment of our MBA curriculum, course content and online learning experience. In essence this is two major projects – the redevelopment of a programme currently bringing income of c£11m, and the introduction of a completely new learning management system. In successfully leading this project, I believe that Stuart has embodied all of the Heriot-Watt values.

Polly Ashdown
Head of Global Communications
Polly has been nominated for her collaborative approach to all aspects of her work, and in particular for her delivery of the Strategy 2025 launch.

Polly has ensured all communications regarding the Strategy have been timely, original, inspirational, appropriate for numerous different audiences and effective in clearly conveying messages. The Strategy 2025 events took place at every one of Heriot-Watt’s campuses, each event tailored to the local community. Polly’s energy, vision and hard work meant that every event was well attended, successful, celebratory and effective at embedding the concepts within the new plan.
Lee Ashton
Cleaner, Oriam
Lee has to be one of the most consistent people I have ever met, he always comes to work with the right attitude of what needs done and then just goes and does it. It doesn’t matter what the job is, or how much work needs done Lee is happy to get the job done and do it to the right standard. I find his attitude and work ethic inspiring.

David Baskill
Project Manager, Professional Services
Dave has driven the online project with enthusiasm and determination tackling the very many obstacles that we had not anticipated when the project started. Despite being new to the University sector he has quickly learned how to navigate the various processes and systems and has been an excellent mentor to the rest of the team. He has managed to get academic and professional services staff on side with change and does this with unfailing cheerfulness and humour. Dave’s approach is an inspiration and he deserves recognition in the form of a values award.

Michael Bell
Research Associate, EGIS / ILES / ICIT
Michael’s approach to research and teaching, has for many years embodied what are now Heriot-Watt’s values. Of particular note is the way Dr Bell collaborates with local fishers in Orkney, breaking down barriers between science and resource users. Involving fishers in the process of setting the research agenda, and the collection of data, helps establish trust in the scientific process and the results it produces. Dr Bell’s work has helped demonstrate the sustainability of the local creel fishery.

Lorraine Boyd
Sports Development Assistant, Oriam
Lorraine is a Heriot-Watt University graduate who joined the team at Oriam in June 2018. She is a dedicated and well-qualified coach, with a genuine passion for sports development, who has very quickly become a key member of the Oriam team.

Lorraine inspires those around her on a daily basis with her enthusiasm and inclusive approach. As well as being appreciated by her colleagues for her consistently welcoming and friendly manner, she is highly valued by the children who attend her sports classes and their parents who know they can rely on her to ensure their child gets the best experience as part of their continued growth and development. We regularly receive unsolicited positive feedback about Lorraine from across these key stakeholder groups.

Stacey Webb
Head of Global Communications, School of Social Sciences
Stacey has been instrumental in demonstrating the HWU global values, as she has collaborated with other universities in the USA, Sweden and Denmark to develop a programme to bring sign language interpreting students to the HWU Edinburgh campus to participate in a study abroad experience. When they come the students and their accompanying teachers have access to BSL classes, our own BSL students learn some of their national sign language, and the students and teachers participate in activities together (e.g. deaf history tours in Edinburgh). This experiences inspires students to think globally about their own learning through exposure to sign languages from other countries. It also serves as an opportunity for academics to collaborate on initiatives together, which leads to a sense of belonging in the international sign language research and teaching field. Stacey is currently in the process of designing a full summer school programme in collaboration with the HWU International Office. This ongoing programme of events serves to celebrate the leading sign language work being done at HWU by raising the profile of our teaching and research.
**Patricia Waring**  
*Senior Admin Assistant, HR*  
Patricia has come up with innovative solutions to how candidates’ requests might be met while meeting University requirements. Each Team/Division within Research Engagement has benefitted from help and advice across a range of different appointments. Patricia is one of the first people that new recruits meet or are in email contact with. Her promptness, professionalism and politeness give them the best possible first impression of the University and the sort of community (and ‘commonality’) that it consists of. Not only should Patricia be recognised for a job well done; but also for continuing to do it well.

**Fenella Watson**  
*Executive Assistant, EGIS*  
Fenella works as executive assistant at the Lyell Centre on Edinburgh Campus, organising the busy schedule of its director. While she is doing a great job in her role, she is going beyond her main duties, recognising that especially PhD students (but also staff) should not only deepen their technical/scientific understanding of day to day research but also in terms of inter-cultural and inter-personal behaviours.

As such, she has frequently organised discussions sessions on harassment and bullying which were prepared by herself and which are so important to her that she has seen this as a duty of an academic institution like Heriot-Watt. Within ~45-60 min, staff/students get briefed on the exact meaning of harassment and bullying, showing negative examples from news or elsewhere. Especially important here are the cultural aspects related to inter-personal behaviour, absolutely important for a true international university like HWU. For sure, she spent many hours of her free time to prepare the presentation and the actual presentation of the material. This stimulated in-depth discussions around the topic within the group of 20-30 people. Led by Fenella, the group was stimulated to discuss actions to maintain “goal zero”, so no single case of harassment or bullying within the Lyell Centre and how we should appreciate different cultures in general.

**Murray Brown**  
*Duty Manager, Campus Services*  
Murray has worked through a difficult period with staff shortages yet always smiles completes all his work and goes above/beyond. He shows a can do attitude and inspires his team through difficult periods.

**Jim Buckman**  
*Research Fellow/ESEM Facility Manager, EGIS*  
Collaborating with and inspiring colleagues and students within EGIS, across campus, throughout Scotland and globally.

Introducing SEM techniques, and developing new methods, resulting in conference presentations (nationally and globally) and collaborative papers in international journals.

Working across a diverse range of fields, examining geological materials, biological specimens, thermo-electric devices and materials, cement and concrete, including devising wettability experiments Inspiring PhD students to achieve their best, by leadership through example, and encouraging novel approaches to investigations.

Always looking for new ways to improve investigation of materials through digital imaging (scanning electron microscopy and x-ray tomography). Setting up and running three research user groups to better improve collaboration between colleagues and students (Mudrock Research Group, Biomineralization Group, Digital Imaging Hub).

**Tim Burns**  
*Tier 4 Compliance Officer, GALS*  
Tim recently told a group of senior colleagues that he had been collecting Easter Eggs to take to a local food bank. He invited anyone who wanted to make a small cash donation to do so during the coffee break and ended up raising a substantial amount of money. The money isn’t really the important point. The willingness to do something for those facing challenging circumstances is the real point and I would like to thank Tim for his part in living out the Belong value at Heriot-Watt. His initiative left me, and many others who donated, able to go home feeling proud that we belong to a University that cares, that has a place in its local community and that makes a difference. Thank you Tim.
Ross Campbell
Executive Director Oriam & Assistant Director of Campus Services
Ross is a collaborative and energetic colleague who always brings enthusiasm, ideas and positivity to all his work and interactions.

Ross works extensively with partner organisations, and has built a sense of community and belonging around Oriam. The facility is used for many different activities, many over and above the core health and fitness purpose of Oriam (although Ross never misses an opportunity to promote membership of Oriam, and the benefits of health and fitness, to all colleagues!). Ross has worked with his team, colleagues and partners to deliver graduations, Science Festival events, Strategic Plan launches, Confucius Institute celebrations and many more events at Oriam. Ross is always open to new ideas and to working together with other

Aileen Coyle
Sales Co-ordinator, Campus Services
Not only does Aileen provide an outstanding service on a daily basis but she goes above and beyond everything you ask. Aileen plays a regular role in the organisation of the Global University Leadership Forum and the University Leadership Forum UK and makes sure that every request is done at the best standard.

In my role, we regularly organise meetings for both internal and external colleagues and more often than not Aileen is able to help me with the logistics of all this. Aileen’s knowledge of this University is outstanding and has the widest range background information.

This nomination follows a very busy ULF Global which involved a lot of logistics and hands on behaviour to make sure we could have a room in the GRID building which wasn’t even equipped with the furniture we needed.

Cathy Dickson
Cleaner, Campus Services
Cathy cleans the upper floors of the William Arrol Building and is a key part of staff and students feeling that they belong here at Heriot-Watt. Not only does she ensure that our building is cleaned to a high standard, but her smile, friendliness and approachability makes everyone feel welcome. She undertakes her role with a real commitment to ensuring that a high standard of service is delivered and often fixes a problem before anyone else has noticed it. I really value Cathy’s contribution to the community within EGIS.

Mandy Stott
Fitness Supervisor, Oriam
Mandy has undertook a very large remit in Oriam as Fitness Supervisor where she works closely with all student and community members to help them achieve their personal goals. It is a role requires a huge amount of collaboration with the Sports Union President and all members of the Sports Union.

Helping with the planning and delivery of the group classes and continuing to support the student members with regular activity challenges and fitness tips. As the lead supervisor of this department, Mandy often takes classes and inductions with members to inspire them to

Katarina Strani
Assistant Professor and Head of Cultural Studies, SoSS
Cultural Studies has always existed in LINCS (Languages and Intercultural Studies) but has been formally established as a sub-section in recent years, with Dr Strani as head of that subsection. In this capacity, she has done a tremendous amount to cultivate a sense of cohesion, collaboration and belonging among a small group within the wider LINCS and SoSS environment. Beyond the normal duties associated with a head of section, she has, for example:

- co-ordinated the blog posts on the INCs in LINCS, which has celebrated and helped bring together the cultural studies people
- supported the teaching and outward facing activities of the section, collaborated with the marketing team, actively promoted events, etc. on Twitter and Facebook
- established a cultural studies research group to inspire and support interdisciplinary research
- paid constant attention to opportunities for engagement and belonging and supplied section members with information on conferences/papers/etc. that are relevant for the group
- set up and used the Teams MS Office app to foster community spirit and collaboration among the team
- initiated, shaped and co-ordinated the 2019 IRC Symposium, which strongly profiled and celebrated the cultural studies section
- supported and offered a sympathetic shoulder for anyone with any personal or professional issues
Dawn Skidmore
Accreditation Manager, Academic Quality/Registry Services
In the last year, Dawn has taken on a new, expanded role within the Academic Quality team, which includes responsibility for line management of the new post of Global Quality Officer in Edinburgh and functional management of a similar new post in Dubai. Dawn has had a long standing working relationship with the Quality team at the Malaysia Campus. It is through Dawn that the Academic Quality team is emerging as a truly global team, collaborating and communicating more effectively across the Scottish, Dubai and Malaysia Campuses on key activities and participating in regular team meetings (COLLABORATE) – all of this before BOC has started in this area! Dawn has brought together the teams based in Edinburgh, Dubai and Malaysia and has been instrumental in creating a more integrated team (BELONG), which has in turn resulted in other members of the Academic Quality team working more closely with colleagues in Malaysia and Dubai.

Grace Smith
Head of Global Communications, School of Textiles and Design
Grace is brilliant with the students and her enthusiasm and energy has inspired many students, made them feel like they belong, and is fantastic at celebrating their success. The first thing I noticed about Grace is her amazing ability to remember student names. Within a few weeks of the students starting she knows them all by name. Grace is a very keen traveller, and loves to learn about where all the students are from, and does everything she can to help them to settle in to life here in the School of Textiles and Design. Grace has great patience with the students, and understands that students all learn in different ways and at different speeds. Grace is very observant, and if she sees a student is falling behind, or maybe has no friends, she makes it her mission to encourage other students to team up with them, or gets the students to help her with some chores, so she can spend time with them, and find out what the problem is, help them catch up with the rest of the class, and enjoy their time in the print room.

Sopita Sritawan
Senior Admin Assistant, Organisational Development
Sopita has been nominated for demonstrating a sense of belonging in her support of the recruitment of Bicentennial Research Leaders. Working with Heads of Schools and academic leaders to recruit the best research leaders across the world. Sopita works with candidates and managers to provide support throughout the recruitment journey and make sure they have a sense of belonging.

Rory Duncan
Professor, EPS
Rory has demonstrated the University Values of Inspire and Collaborate through a number of activities when working with Research Future Academy (RFA). He was key Academic Lead for HWU on a research collaboration event bringing together external organisations and partners (Optical Imaging Crucible Event April 2019). In supporting this event RFA staff have found Rory to be enthusiastic, knowledgeable and easy to work with.

Laura Fraser
Senior Admin Assistant, HR
Laura has transformed the way that Oriam work with the University HR department. With collaboration, Laura helped and guided Oriam through a tricky period just after they opened as Scotland’s performance centre for sport. The staff cohort almost doubled, raising issues which Laura was happy to help with. Laura continues to be a massive support to everything Oriam do, she inspires them to continue to evolve and improve.

Stuart Fury
Technology Support Specialist, IS
For going above and beyond to provide IT support. Stuart stayed on after 5pm on a Friday to assist a colleague setting up Skype and ensuring that everything was in working order. Stuart was reassuring and is always happy to answer questions and provide excellent service. Stuart comes back to check things are working ok. He is happy to teach and makes sure you know how things are done. Stuart’s support is invaluable.

I would like to nominate Stuart under the Celebrate Banner for all the Technical Assistance he provides to ensure that all the appropriate connections are with those joining meetings by skype for all the Promotion Boards and engagement events organised by the Reward and Employee Engagement Team. Thanks for enabling us to connect with staff in other locations, without your assistance I would struggle to make this happen smoothly.
Zuzanna Gajda-Meissner
**Technician, EGIS / ILES**

Zuzanna’s role is primarily to support practical classes and fieldwork, within the BSc(Hons) Biology, the multiple MSc programs and research students and academic staff, in their work. However, Zuzanna does much more than that. Zuzanna’s dedication to her work is incomparable. She engages with staff and students in an open and selfless manner, listening and proposing new approaches to issues raised. She collaborates extremely well, in a collegiate manner with fellow technicians, academic staff and researchers (including research fellows) and project students, whether they are PhD, MSc or BSc students.

Some of the work that is taking place within ILEs could not have taken place without Zuzanna’s willingness to go the extra mile to ponder about the specific problem, take time to come up with possible solutions, and then taking her time to explain and implement proposed solutions!

Mary Garbouj
**International Recruitment Coordinator, Marketing, Admissions, Recruitment and Communications**

For many years Mary has provided a warm welcome to all new members of the team and ‘gone the extra mile’ to make them feel at home in the Student Recruitment team and the University. Mary has contributed an immense amount to the cohesiveness of the team and encouraging colleagues to feel part of the team. Examples of this are as simple as organising birthday presents and cards or being the nominated lead in the team for coordinating Food Bank collections and other charitable activities.

Graham Pullen
**Electrical Services Chargehand, Estates**

For generally being a leadership role model demonstrating constructive, helpful pro-active responses to any project issue arising.

Christine Rutherford
**Associate Professor, SoSS**

The decision taken by the university to bring colleagues from EBS and SoSS together into a single, unitary business school is exciting but what it means in practical terms is that we faced a decision about how to structure that new, expanded business school. Christine used her outstanding data analysis skills to bring together an information pack which she shared with the members of the project board. This has allowed us to move from a position of guessing to knowing how many staff, teaching how many courses, to how many students we get when we reorganise into various configurations of academic subjects. It has been tremendously helpful to have such informative and comprehensive data available to us as we approach these key structural decisions. This seems to me to be a great example of the Collaborate value in operation in that it has reached out across AEF, Business Management and EBS and helped us work effectively together. Thank you Christine

Anna Sedda
**Director of Undergraduate Teaching Programme, SoSS**

Dr Sedda has proven invaluable in leading and producing the documentation and planning that led to the successful re-accreditation of the Psychology Undergraduate programme by the British Psychological Society in November 2018.

Dr Sedda was ultimately responsible for the final documentation submitted to the BPS, which involved extensive liaison with colleagues, professional services and senior management staff, as well as production of statistical data underpinning report outcomes. She convened team meetings to discuss strategy, distributed tasks and sections to be completed by relevant staff members, and ultimately pulled together and produced the final document which was put forward to the accreditation panel.

Without her input and management, which was collegiate, democratic and fair in implementation, the process would not have been successfully followed through. Such dedication, support and action exemplifies fully the Global Values and team led approaches we are seeking to celebrate with such awards.
Sam Paxton

Building Services Officer, EGIS

Sam is the Building Services Officer for EGIS. His efforts – often behind the scenes or before other colleagues come into work – ensure that room moves are undertaken, events are set up, and building problems are resolved with minimal fuss. His close relationship with staff and students means that he often spots issues (such as students in distress) that might be missed by others, and he will pick these up and either flag them to the appropriate colleague or, where he can, he will resolve them quickly. His ‘can do’ attitude, coupled with his willingness to engage with all colleagues, students, and visitors, helps to ensure that there is a sense of belonging at Heriot-Watt.

Fiona Pearson

Senior Admin Assistant, Reward & Employee Engagement

Fiona has supported the Research Futures Academy (RFA) at various points over the past year and is always helpful, willing, and knowledgeable. In particular, Fiona supported the team during recruitment of three new members of staff, taking time away from her own workload to support colleagues. Feedback from the new staff indicates how impressed they were with Fiona’s professionalism and her ability to welcome new members to Heriot-Watt. In doing this she has helped make their experience of joining HWU a really positive one and contributed to their feeling of Belonging.

Fiona has also been nominated for her tireless work on the annual academic promotions round in a very short period of time. Fiona has to collate all the paperwork, collate references, and arrange interviews. This would be complex at any time but is made more difficult by shifting diaries for senior colleagues, the requirements of the Ordinances for the make-up of panels, and the necessity to chase external academics for references and assessors report.

She does all of this with an efficiency and cheerfulness that belies the scale and nature of the task. She is an excellent example of someone living the values of collaboration and belonging.

Colin Garvie

Assistant Professor of Accounting & Finance, EBS

During the last 12 months, Colin Garvie has led the development of an innovative new course for Edinburgh Business School’s new online MBA, Financial Decision Making.

From the outset, Colin was always the first person to put himself forward to try out new approaches. He tells us he doesn’t care if he looks silly or things don’t work out, provided we learn something from the experience – which for me is exactly the mind-set that’s required in order to do something innovative. His enthusiasm and good humour were tested on many occasions – for example when a light board pen exploded all over his new shirt in the middle of a filming session. But throughout Colin has maintained a curiosity and a willingness to push himself outside his comfort zone.

Trying something new requires putting ourselves in positions of vulnerability, which means it takes great courage and humility. This is what makes Colin a truly inspiring colleague.

Katrina Gibbon

Sports Scientist, Oriam

Not only does Katrina do an excellent job with regard to her contractual obligations, she also represents Oriam within a number of external agencies including the SFA, Sport Scotland, and the SFA, espousing the values and credentials of our staff.

Katrina is a diligent, professional, and inspiring individual who goes about her role with a quiet confidence. She combines her full time role with part time study toward a master of Philosophy within the School of Social Sciences reflecting the ambitions of the university as a whole to be at the centre of applied research and industry application. It is for these reasons that I would recommend Katrina for a global values award.
Adam Gillies
Alumni Engagement Officer, Development & Alumni

I would like to nominate Adam as he came in at a time of great change for both the Business School and University and when he joined the Business School in 2017 he instantly set about improving the ways in which both the School and the University engages with its alumni across the countries in which it has graduates. He has worked to grow alumni branches in South Africa, London, Dubai, New York, Saudi Arabia and Zambia, and through his activities on the ground has brought more awareness of Heriot-Watt and EBS activities to our graduates across the globe.

Alan Gow
Associate Professor, SoSS

Alan has been to me, and other colleagues not only in SoSS but also in other schools, an inspiring example in terms of engagement activities. He has pushed several of us into doing their first engagement activities, such as Fringe shows or Pint of Science events. For instance, being a non native English speaker, I would have never dreamt of doing a cabaret show. Alan pushed me when there was this chance, supported me, even prepared my first Fringe leaflet and commercial materials without me even asking him! Needless to say he was at the show and supported throughout. He has been great in pushing me out of my comfort zone, and the reward has been indeed huge.

Allan Gray
Events & Marketing Supervisor

This man pulls the stops out at every meeting I organise. In particular the Global University Leadership Forum and the University Leadership Forum UK, which involves attendees. Allan is able to take any room I book and turn it into the room I wish to have for the meeting.

No job is too small for Allan!

His attitude is always positive and always has the venue looking amazing with always time to spare. Allan always makes sure the room is set up in advance and allows me to go and see the room ahead of the meeting to make any final amendments. I would like to celebrate Allan’s hard work in everything that he does. He never tells me “no” and that is what everyone wants to hear! I could not thank Allan enough for all the work he does for me.

Jemina Napier
Professor, Chair of Intercultural Communication, SoSS

Prof Jemina Napier has inspired her colleagues and students to excel at everything they do and perform their best. She has always led by example, with her tireless energy to produce ground-breaking research and constantly seek new avenues of collaboration. Jemina has collaborated with colleagues across the university on a range of projects, from research, to knowledge transfer, to impact, to Athena Swan etc. She is a pleasure to work with and a true inspiration. As newly-appointed Director of the Centre for Translation and Interpreting Studies in Scotland (CTISS), Jemina has instilled a sense of belonging to the members of the research centre, organising frequent workshops on grant writing, as well as seminars and invited talks, which have made a positive difference in the CTISS team. Finally, Jemina celebrates hers and her colleague’s achievements by showcasing the ground-breaking work of the BSL section and of CTISS, and promoting it amongst colleagues in the University and internationally, especially with her new role as CETRA Professor at KU Leuven.

Professor Raffaella Ocone
Professor of Chemical Engineering, EPS

Raffaella is an inspirational colleague whose achievements should be known and celebrated by all colleagues. When Raffaella was appointed as the Chair of Chemical Engineering, she was the first female Chem Eng Professor in Scotland, and only the second in the UK. She is internationally known and respected for her research, and her work has applications in many different areas. Raffaella was awarded a Visiting Fellowship from the Institute of Advanced Studies in Bologna.

Raffaella is a Fellow of the Royal Society of Edinburgh, the Institute of Chemical Engineers (where she is also Chair of the Research Committee) and the Royal Academy of Engineering (where she is Chair of the awards committee). She was awarded the title of Cavaliere of the Order of Merit of the Italian Republic, and Officer of the Order of the British Empire (OBE). Raffaella also embodies Heriot-Watt’s global outlook, as she has connections and collaborations across the world, including Italy, Finland, China, Brazil and Canada.
Colin Miller  
*Administrator, SoSS*

Colin has been instrumental in encouraging us to embrace technology and think about how we might offer more blended options in our supporting materials and in our development offerings. He is so passionate about the possibilities technology can offer, especially when it comes to enhancing the student experience and his enthusiasm has definitely rubbed off on us. He is so keen to share his expertise, ideas and enthusiasm with others across HWU, clearly demonstrating the collaborate value in the way he works and builds relationships.

John Monaghan  
*Assistant Director, Estates Services*

John Monaghan is such a motivated person. We have worked together for 3 years to develop an asset and maintenance system (MICAD) for the Campus Services team in Malaysia. He has been willing to share his extensive experience in Estate Management. MICAD is already at the final stage and target to kick off in HWUM in August 2019. John has extremely helpful in supporting me to find solutions during the system's development.

Dr Peter Morris  
*Senior Director of Studies, EGIS*

Dr Peter Morris is currently Senior Director of Studies within the Institute of Life of Earth Sciences (ILES), School of Energy, Geosciences, Infrastructure and Society. Peter carries out his multiple responsibilities exemplarily. He is tireless and shows dedication well above his job requirements. He deals with every challenge, small or large, with great disposition and is always ready to encourage staff in all circumstances, addressing their requirements in a way that motivates them to bring the best out of themselves. Peter knows how to address early career researchers needs, as well as more experienced staff. Peter has a demanding teaching load, therefore leading by example, as well as thriving research program, supporting closely PhD students, by being at the bench and conducting laboratory research himself. He is well liked by his students and this is reflected by the very positive student feedback, consistently obtained every year.

Jamie Jack  
*Head Chef, Hospitality*

Support and dedication from Jamie and his team has allowed Oriam to improve the service in the bistro. Working closely with Jamie, he has always encouraged the Bistro staff to create a sense of belonging for all the various customer who come into the Bistro. The customers range from the children at gymnastics to the walking football and netball groups, along with the sports squads who dine with us.

We at the Bistro are striving to inspire our community members to use Oriam with the collaboration of Jamie and his team.

Helinor Johnston  
*Professor, Head of Nano-Safety Research Group, EPS*

Heli has proven that a successful researcher (awarded a substantial research grant in 2016) can also have an active social life. Heli is approachable both in the work environment and personally, offering an open door policy and scheduling regular catch up meetings with her team. She strives to include everyone and has made many successful collaborations within and outwith the University; for example we have worked with the chemistry department, microfluidics team, and external research groups at the University of Exeter, Kings College London, University of Nottingham, to name a few, thanks to Heli’s dedication to improving our research network.

Heli goes above and beyond by offering help, advice, and support to others out with her own research group, she is always there for anyone who needs her despite having her own busy workload, for example offering her expertise to PhD students not under her direct supervision. Heli is keen to celebrate our successes, celebrating with cake or parties every time there is an occasion, for example when Leagh passed her viva Heli organised a party, and when it was Suzanne’s birthday Heli made cake. Heli is proud of our achievements and always recognises success.
Stephanie Johnston
International Recruitment Assistant, Student Recruitment Service
Stephanie is an incredibly valuable member of the international student recruitment team. She regularly goes over and above what is required to make sure our prospective students and our agents and study abroad partners are well looked after.

Vasilia Kakamouka
Management Accountant, EGIS
Vasilia inspires myself, and my colleagues by encouraging us in our day to day tasks and acknowledging our achievements in doing our jobs well. She has a huge sense of belonging in the University since she completed her original studies here, then again to complete her Masters. She collaborates daily with other teams within HWU, which has established great working relationships and her positive attitude is always noticed.

Victoria Kulczycki
Head of Procurement Services
Victoria has been nominated for her delivery of exceptional service to Capital Projects, always delivered with pro-active enthusiasm and professionalism.

Omar Lagrouche
Professor/Director of IIE, EGIS
Omar has been nominated for his constant commitment to bringing IIE members together and creating a positive environment for all staff and students during the difficult time we have experienced over the past few years.

Chris Larkins
Environment & Energy Manager, Estates
Chris has been nominated for his proactive initiatives and creative thinking on all energy and environment issues as well as for his proactive developments on environment policies, energy efficiency and CO2 reduction initiatives.

Heather McGregor
Executive Dean, EBS
Heather is nominated for her energetic, “can-do”, positive attitude that inspires all colleagues to strive towards excellence and delivery.

Neil McIntyre
AV Environments Planning & Development Manager, IS
Neil has been nominated for his exceptional performance on GRID, Learning & Teaching Projects Programme and Orkney Relocation Project. He always delivers with pro-active enthusiasm and professionalism.

Stuart McLean
EPS Building Manager, EPS
Stuart has nominated for his dedicated and professional engagement with the CP Team on all EPS projects, particularly GRID and early stages of National Robotarium.