



UK | DUBAI | MALAYSIA

FEES & PAYMENT GUIDE

essential information for new students

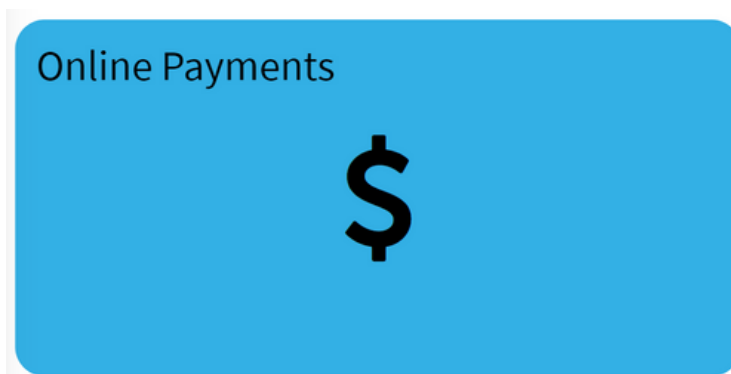


Malaysia Campus

www.hw.ac.uk

Heriot-Watt University Mode of Payment

- Students may make payments by accessing HWUM Online Payments page by selecting "Online Payments" tile in myHWU Apps or



- Click the link <https://studentpayments.hw.ac.uk> (refer page 8-15)
- For students who cannot access HWUM Online Payments, payment can be made via online bank's transfer or bankers' cheque as below:

Account Name	:	Heriot-Watt University Malaysia Sdn Bhd
Bank	:	Malayan Banking Berhad (Maybank)
Account No	:	5140-1102-2817
Bank Address	:	1st Floor, Menara Maybank, 100 Jalan Tun Perak, 50050, Kuala Lumpur, Malaysia
Swift Code	:	MBBEMYKL
Your Reference	:	Student ID no. and student full name

- Please make sure to include your Student ID and full name when indicating your references and send your proof of payment to student-services-malaysia@hw.ac.uk to ensure your payment is processed correctly.
- Students may also pay direct to Student Service Centre counter at Level 1 East Wing by using credit card or cheque/cash (please prepare the exact amount)

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How to Read Your Tuition Fee Invoice

Header part of your tuition fee invoice

The image shows the header section of a tuition fee invoice from Heriot-Watt University Malaysia. It includes the university's logo and name, contact information, and fields for the student's name and address. Numbered callouts (1-4) identify specific parts of the header:

- 1**: Page | 1 Of 6
- 2**: Name (under Bill-to)
- 3**: Address (under Bill-to)
- 4**: Invoice No. (under INVOICE)

HERIOT WATT UNIVERSITY
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Heriot-Watt University Malaysia Sdn Bhd
201101039043 (967165-K)
No 1, Jalan Venna P5/2,
Precinct 5,
62200 Putrajaya
MALAYSIA
Tel: +603-8894 3888
Fax: +603-8894 3999
Email: MYStudentCentre@hw.ac.uk

Bill-to

Name

Address

INVOICE

Invoice No.

1 - It shows the total pages for your invoice which also represent number of instalment

2 - It shows your name

3 - It shows your address

4 - It shows your invoice no. which is also a reference for Finance / SSC.

Note

- You will receive a separate transactions (Credit Memo) for your scholarship.

Content part of your tuition fee invoice

Bill-to		INVOICE			
Name		Invoice Number			
Address					
Invoice Date	06-09-2023				
Customer Number	Student ID 5				
Reference		Total Amount	43,920.00		
Currency	MYR		43,920.00		
			6		
No.	Product Description	UOM	Quantity	Unit Price	
1	Tuition Fees: H00XXXXXX <Name> <Programme> 202324 7	Programme	1.00	43,920.00	43,920.00
				Invoice Total	43,920.00
					43,920.00
Payment Schedule					
Instalment	Due Date	Original Amount			
1	11-09-2023 8	21,960.00 9			
2	15-01-2024	21,960.00			
Customer Number and Document number must be quoted on all correspondence					
Payment can be made as follows: Online through the HWUM Online Payment Portal at: my.hw.ac.uk/payments 10 or by contacting our Student Service Centre (see above).					
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5 - It shows your student ID

6 - It shows the total amount of fees for whole academic year

7 - It shows the detail of your student ID, Name, Programme, and Academic Year

8 - It shows the due date for the instalment*

9 - It shows the amount to pay for the instalment*

10 - You can click on the link in your PDF invoice to go to HWUM Online Payment Page directly

Note

- Sometime you may receive multiple tuition fee invoices and credit memos
- When you add them up together, you will get the total tuition fees payable
- Instalment referring to the each of semester due date

Content part of your scholarship credit memo

Bill-to

Name 11

Address 12

Credit Memo Date 08-09-2023

Customer Number **Student ID** 14

Reference

Currency MYR

CREDIT MEMO

Credit Memo Number 13

Total Amount 16 (12,000.00)

No.	Product Description	UOM	Quantity	Unit Price	Amount
1	Tuition Fees: H00XXXXXX <Name> <Programme> 202324 15	Programme	(1.00)	12,000.00	(12,000.00)
Credit Memo Total					(12,000.00)

Customer Number and Document number must be quoted on all correspondence

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Edinburgh Campus . Scottish Borders Campus . Orkney Campus . Dubai Campus . Malaysia Campus.
Heriot-Watt University is a charity registered in Scotland, SC000278

Special Instructions: To help us save trees, contact our billing department to set e-mail as your preferred delivery method.

11 - It shows your name

12 - It shows your address

13 - It shows your credit memo no. which is also a reference for Finance / SSC.

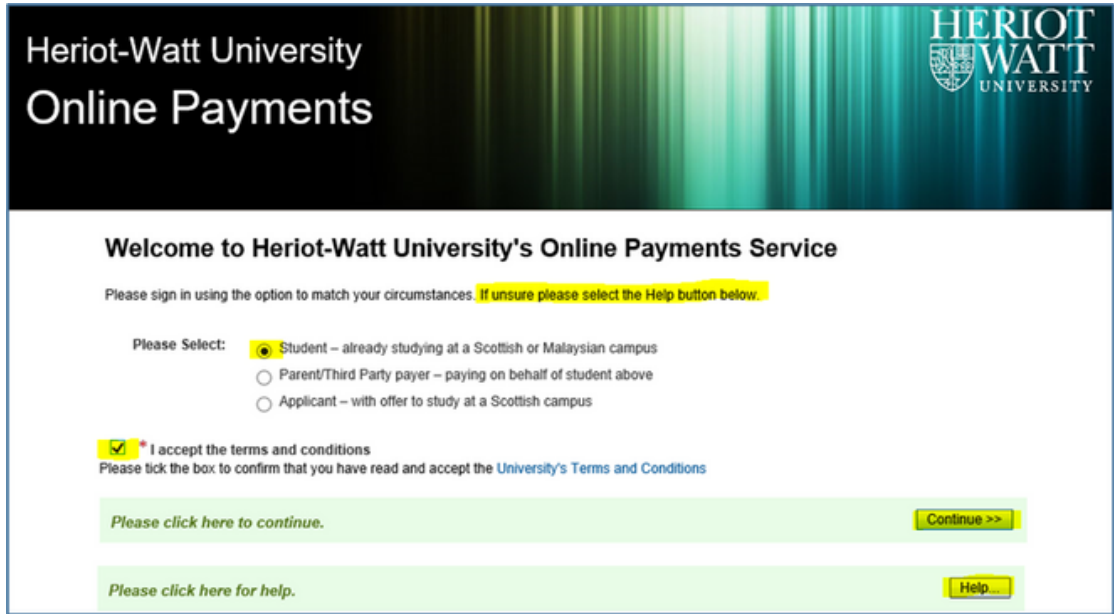
14 - It shows your student ID

15 - It shows the detail of your student ID, Name, Programme, and Academic Year

16 - It shows the total amount of the credit memo which will be divided by the semester

For Payer (Student)

Step 1 - Payer Selection Page



The screenshot shows the Heriot-Watt University Online Payments Service Payer Selection Page. The header features the university's name and logo. The main content area is titled 'Welcome to Heriot-Watt University's Online Payments Service' and includes a sign-in instruction. Below this, there are three radio button options for selecting the payer type: 'Student' (selected), 'Parent/Third Party payer', and 'Applicant'. A checkbox for accepting terms and conditions is also present. At the bottom, there are two green buttons: 'Continue >>' and 'Help...'. The page has a green and blue gradient background.

Heriot-Watt University
Online Payments

HERIOT WATT UNIVERSITY

Welcome to Heriot-Watt University's Online Payments Service

Please sign in using the option to match your circumstances. **If unsure please select the Help button below.**

Please Select:

- ☒ Student – already studying at a Scottish or Malaysian campus
- ☐ Parent/Third Party payer – paying on behalf of student above
- ☐ Applicant – with offer to study at a Scottish campus

☒ * I accept the terms and conditions
Please tick the box to confirm that you have read and accept the [University's Terms and Conditions](#)

Please click here to continue. **Continue >>**

Please click here for help. **Help...**

- Select the "**Student**" criteria and tick to accept the T&C.
- Click on the "**Continue >>**" button to proceed to login page.
- Please click on the "**Help...**" button for more information and assistance.

Step 2 - Student Login Page

- Login using your HW Student ID, Username, and Password.
- Please click on the "**Help...**" button for more information and assistance.
- Click on the "**Continue >>**" button to proceed to student detail page.

The screenshot shows the 'Student' login section of the Heriot-Watt University Online Payments portal. It includes a header with the university's name and logo. Below the header, there's a 'Student' section with a 'Login' sub-section. A legend indicates that an asterisk (*) denotes a required field. There are three input fields: 'HWU Person ID' (with a placeholder 'eg. H12345678'), 'Username' (with a placeholder 'eg. H11'), and 'Password'. Below the input fields, there are three green buttons: 'Continue >>', '<< Back', and 'Help...'. Each button is preceded by a text prompt: 'Please click here to continue.', 'Please click here to return to the previous screen.', and 'Please click here for help.' respectively.

Heriot-Watt University
Online Payments

HERIOT WATT UNIVERSITY

Student

* Indicates required field

Login

* HWU Person ID

* Username

* Password

Please click here to continue.

Please click here to return to the previous screen.

Please click here for help.

Step 3 - Student Detail Page

- Click on "**View and Pay Invoices >>**" to proceed to invoices page

The screenshot shows the 'Student Detail' page of the Heriot-Watt University Online Payments portal. It includes a header with the university's name and logo. Below the header, there's a table with student details. Below the table, there's a 'Pay Invoices Now' section with a green button labeled 'View and Pay Invoices >>'. The button is preceded by a text prompt: 'Click this button to proceed to view and pay invoices'.

Heriot-Watt University
Online Payments

HERIOT WATT UNIVERSITY

Name	Person ID	Dept	Programme/Course
TESTING SAMPLE INTERNATIONAL	H00285044	Elect Electronic & Comp Eng	BEng Electrical & Electron Eng

Pay Invoices Now

Click this button to proceed to view and pay invoices

Step 4a - Outstanding Invoices

- Overdue fees will be shown in the section "**Outstanding Invoices**".
- Enter the amount you wish to pay and click on "**Pay MYR Invoices >>**".

Step 4b - Advanced Payment

- To pay fees in advanced, please select and enter the amount under "**Tuition Fee**" and/or "Accommodation Fee" for Advanced Payment.
- Click on "**Pay MYR Invoices >>**" after that.

Heriot-Watt University
Online Payments

HERIOT WATT UNIVERSITY

Invoices

Name	Person ID	Dept	Programme/Course
Outstanding Invoices			

☒ One-Off Payment ☐ Pay by Instalment with Maybank Card ?

Payment Before Enrolment

Description	Invoice Date	Amount to Pay?	Select to Pay
Tuition Fee	14/08/2020	MYR 5000.00	☒
Accommodation Fee	14/08/2020	MYR 0.00	☐

Pay MYR Invoices >>

Step 4c - 6 Months Instalment with Maybank Credit Card

- This is a 6-months instalment option.
- The instalment is only applicable to credit card issued by Maybank in Malaysia.
- The minimum amount to sign up with this instalment option is **MYR 15,000**.
- Administration fee of **MYR 200** will be charged for each successful instalment.
- Please click on the "**Help...**" or "?" button for more information and assistance.
- Enter the amount you wish to pay and click on "**Pay MYR Invoices >>**".

The screenshot displays the Heriot-Watt University Online Payments portal. At the top, there's a header with the university's name and logo. Below this, a section titled 'Invoices' contains a table with columns for Name, Person ID, Dept, and Programme/Course. Underneath, there's a section for 'Outstanding Invoices' with two radio buttons: 'One-Off Payment' and 'Pay by Instalment with Maybank Card'. The 'Pay by Instalment with Maybank Card' option is selected. Below this, a table titled 'Payment Before Enrolment' lists two invoices: 'Tuition Fee' and 'Accommodation Fee', both dated 14/08/2020. The 'Tuition Fee' has an amount of MYR 18000.00, and the 'Accommodation Fee' has an amount of MYR 2000.00. To the right of these amounts is a 'Select to Pay' column with two radio buttons, both of which are selected and highlighted with a red box. At the bottom of the table is a button labeled 'Pay MYR Invoices >>'. Below the table, there are three green boxes with links: 'Click here to Unselect All.' with an 'Unselect All' button, 'Please click here to return to the previous screen.' with a '<< Back' button, and 'Please click here for help.' with a 'Help' button.

Step 5 - Payment Amount Confirmation

- At this "**Confirm Payment Screen**", please check and confirm the amount to be paid.
- Click on the "**Continue >>**" button to proceed to payment method selection.

To pay by One-Off Payment

Heriot-Watt University
Online Payments



Confirm Payment

Name	Person ID	Dept	Programme/Course

You are about to pay the following invoices:

Invoices to be Paid

Description	Invoice Date	Due Date	Original Amount	Outstanding Amount	Amount To Pay
Tuition Fee	14/08/2020				MYR5,000.00

You have chosen to pay as a one-off payment

To proceed click Continue.

Continue >>

To pay by Instalment with Maybank Credit Card

Heriot-Watt University
Online Payments



Confirm Payment

Name	Person ID	Dept	Programme/Course

You are about to pay the following invoices:

Invoices to be Paid

Description	Invoice Date	Due Date	Original Amount	Outstanding Amount	Amount To Pay
Tuition Fee	14/08/2020				MYR18,000.00
Accommodation Fee	14/08/2020				MYR2,000.00
Administration Fee	14/08/2020				MYR200.00

You have chosen to pay by Instalment with Maybank Card

To proceed click Continue.

Continue >>

Step 6 - Payment Method Selection

- You can select to pay "**By Card**" or "**By Bank Transfer**".
- The 6 months instalment with Maybank credit card is defaulted to "**By Card**".
- Clicking on either tile will direct you to a secured payment platform provided by our partner, FIUU Merchant Portal (Formerly known as Razer Merchant Services).
- You will be required to fill in payment detail to complete the online payment.
- A payment notification will be sent to your desired e-mail address if the

The screenshot shows the 'Confirm Payment' page of the Heriot-Watt University Online Payments system. At the top, there is a header with the university's name and logo. Below the header, there are four input fields for 'Name', 'Person ID', 'Dept', and 'Programme/Course'. A yellow box highlights the text 'How do you want to pay?' below the input fields. There are two main payment method options: 'By Card' (featuring Visa and MasterCard logos) and 'By Bank Transfer' (featuring a Bank Transfer logo).

Heriot-Watt University
Online Payments

Confirm Payment

Name Person ID Dept Programme/Course

How do you want to pay?

By Card

By Bank Transfer

For Third Party Payer

- Third party payer can enter HWUM Online Payments page by clicking the link <https://studentpayments.hw.ac.uk>.

Note

The student **will** need to give access to the parent/third party payer.

****Refer to Student Detail Page at Section A [Page 9]**

Step 1 : Create login access for parent/third party payer

To add a parent or third party payer:

Enter the parent's/third party's email address and create a password that meets University guidelines.

You must also select what type of transactions you want that payer to see which include **tuition**, **accommodation** or other fees. Once you have entered this, select the "**Add**" button.

Please click on the "**Help...**" button for more information and assistance.

The screenshot shows a web form titled "Manage Authorised Parent/Third Party Accounts". Below the title is a disclaimer: "Use this section below to create and remove additional email login accounts which can view and pay your invoices. By doing this you are providing your consent for your financial records to be reviewed by that email owner." The form is divided into two main sections. The first section, "Current Authorised Parent/Third Party Accounts", contains a table with five columns: "Email Address", "Password", "Tuition", "Accommodation", and "Other". The table is currently empty. To the right of the table is a "Show/Hide Passwords" button. The second section, "Add new Parent/Third Party Account", contains a form with the following fields: "Email Address" (with a dropdown menu showing "@hw.ac.uk"), "Password" (with a dropdown menu showing "34!"), "Tuition" (with a checked checkbox), "Accommodation" (with a checked checkbox), and "Other" (with an unchecked checkbox). At the bottom of this section is an "Add" button.

Email Address	Password	Tuition	Accommodation	Other
---------------	----------	---------	---------------	-------

Show/Hide Passwords

Add new Parent/Third Party Account

* Email Address

* Password

Tuition ☒

Accommodation ☒

Other ☐

Add

Step 2 : Confirmation on parent/third party login access

The login access will appear under the '**Current Authorised Parent/Third Party Accounts**'.

The system will then send access details to the **parent's/third party's** e-mail address.

Students can log in and change the access at any time for the parent/third party, as well as being able to reset the password by selecting the "**Remove**" button.

The screenshot shows a web interface titled "Manage Authorised Parent/Third Party Accounts". Below the title is a disclaimer: "Use this section below to create and remove additional email login accounts which can view and pay your invoices. By doing this you are providing your consent for your financial records to be reviewed by that email owner." The interface is divided into two main sections. The top section, "Current Authorised Parent/Third Party Accounts", contains a table with the following data:

Email Address	Password	Tuition	Accommodation	Other	
 @hw.ac.uk	*****	☒	☒	☐	<button>Remove</button>

Below the table is a "Show/Hide Passwords" button. The bottom section, "Add new Parent/Third Party Account", contains form fields for:

- * Email Address (text input)
- * Password (text input)
- Tuition (checkbox)
- Accommodation (checkbox)
- Other (checkbox)

An "Add" button is located at the bottom of this section.

Step 3 : Payment Process for Parent/Third Party Payer

Parent/third party will be able to log into the online payment system through the parent/third party option, using the **HWU Person ID**, **authorised e-mail address**, and **password**.

After the parent/third party is logged in, refer to **page 8 of Section A Payer (Student)** and go through steps 3-6 to make the payment.

1. How much is my tuition fee?

You may find the tuition fee amount on your offer letter.

Sample:

Tuition Fees	The <u>full time</u> fee for the academic year 2024/25 is MYR 45,000
Scholarship	n/a
Fee Waiver	RM 5,000 Foundation Progression Discount
Offer Status	Unconditional Firm

Tuition fee guide:

Tuition fee per annum						
Programme	Total tuition fee per year	Year	Semester	No. of subject	Tuition fee calculation guide	Tuition fee due date
MFP	Refer to the offer letter	1	Sem 1 Sem 2 Sem 3		1.Tuition fee per sem = Total tuition fee per year /3. 2.The waiver will be deducted in the second semester of your first year of study. 3.The amount of High Achiever's Scholarship (HAS) is to be divided equally for 3 semesters.	The due date of tuition fee for each semester is the first day of each semester. Please refer to the academic calendar to check the commencement date of each semester.
UG	Refer to the offer letter	1	Sem 1 Sem 2		1.Tuition fee per sem = Total tuition fee per year/2. 2.The waiver will be deducted in the second semester of your first year of study. 3.The amount of High Achiever's Scholarship (HAS) is to be divided equally for 2 semesters.	
PG (Part Time)	Refer to the offer letter	1	Sem 1 Sem 2		1.Tuition fee per sem = Total tuition fee per year/2.	
PG (Full Time)	Refer to the offer letter	1	Sem 1 Sem 2 Sem 3	4 4 1	1.Tuition fee per subject = Total tuition fee per year /9 subjects. 2.Tuition fee per semester = Tuition fee per subject X no. of subjects to be taken per semester.	
PG (Full Time) Petroleum Engineering	Refer to the offer letter	1	Sem 1 Sem 2 Sem 3	4 4 2	1.Tuition fee per subject = Total tuition fee per year /10 subjects. 2.Tuition fee per semester = Tuition fee per subject X no. of subjects to be taken per semester.	

2. When can I get my invoice for the tuition fees?

Upon completion of your online enrolment, you will receive your tuition fee invoice. For payment purposes, please refer exclusively to invoices issued by Heriot-Watt University Malaysia, sent from HWMReceivables@hw.ac.uk.

Sample:

 HERIOT WATT UNIVERSITY UK DUBAI MALAYSIA		Page 1 Of 1 Heriot-Watt University Malaysia Sdn Bhd 201101039043 (967165-K) No 1, Jalan Venna P5/2, Precinct 5, 62200 Putrajaya MALAYSIA Tel: +603-8894 3888 Fax: +603-8894 3999 Email: student-services-malaysia@hw.ac.uk	
Bill-to Nurhusvi Basri Surian Residences Condominium, Jalan PJU 7/15, Mutiara Damansara 47810 Selangor MALAYSIA		INVOICE I0620825	
Invoice Date	09-09-2024		
Customer Number	H00410410		
Reference		Total Amount	54,000.00
Currency	MYR		

Students will also receive validated e-invoices as references from mytaxdeinvoisnoreply@deloitte.com as part of the Inland Revenue Board of Malaysia's (IRBM) initiative to enhance tax administration efficiency.

Sample:

Heriot-Watt University Malaysia Sdn Bhd No 1 Jalan Venna P5/2 +603-8894 3888 HWMReceivables@hw.ac.uk			
Supplier TIN : C22244115010		E-INVOICE	
Supplier Registration No : BRN:201101039043		Document Code : Invoice	
Supplier SST ID : NA		Unique Identifier No : 4RWRWPRC7M3J2RDVZZNH8JNJ10	
Supplier MSIC code : 85302		Document No : I0632387	
Business Description : College and university education (Private)		Date & time : 28-02-2025 00:00:00	

3. **Why is my tuition fee on the enrolment page incorrect?**

The tuition fee at enrolment page is not the final tuition fee. You may refer to your offer letter for the correct fee.

4. **Why is my fee status stated as 'Overseas'?**

Our enrolment system is based on the UK campus. Hence, Malaysia is considered as an overseas campus.

5. **When is my tuition fee due?**

All fees are payable in advance. Full settlement of first semester fee is required upon registration or by the intake date and according to the due dates for subsequent semesters as stated in the payment schedule.

6. **Do I need to pay my tuition fee by semester or for the full year?**

Your tuition fee will be charged by academic year, but you can also opt to pay your fee which you need to pay before due date stated on the tuition fee invoice.

7. **How can I make the payment?**

<https://www.hw.ac.uk/malaysia/study/fees/tuition.htm>

Mode of payments:

a) Online debit/credit card and direct bank transfer can be paid through the Heriot-Watt Online Payment System at myHWU Apps or <https://studentpayments.hw.ac.uk>.

8. **How do I get an official receipt for my payment?**

Students need to request the official receipt from SSC (Student Service Centre) via email student-services-malaysia@hw.ac.uk which official receipt will be sent to the student's HW email within 48 hours.

9. **Can I pay my tuition fees by instalment?**

You may pay your tuition fee by instalment. We have a 6 Months Instalment payment option with Maybank Credit Card. The instalment is only applicable to a credit card issued by Maybank in Malaysia.

Features:

- Interest free (0% interest rate)
- 6 months Instalment period to the card holder
- Minimum charged of RM15,000 (for Tuition Fees and/or Accommodation Fees)
- The University shall charge RM200 administration fees for each Instalment plan signed

Students can apply for the instalment plan at the 'University Online Payment System' which is available at myHWU Apps or at: <https://studentpayments.hw.ac.uk>.

10. **Are there any ATM machines available at the campus?**

There are no ATM machine available at the campus.