

Arriving Late to University?

Here are a few questions you should ask yourself...

KEY QUESTIONS

Have you enrolled and received your student ID card?

Do you know who your personal tutor is?

Where/when are your classes?

Have you registered with the doctor/dentist?

Do you have a disability that requires study support and/or exam adjustments?

Who can you contact if you have any other questions or problems?

INFORMATION

You need to enrol online, then book an appointment with the Student and Staff Support Centre via the myHWU Student Portal to complete your ID check and collect your student card.

If you are not aware of who your personal tutor is, you should check under the 'Staff & Student Connections' section of your profile on the Student Self Service. If you are still unsure, then you should log an enquiry on AskHWU. It is important to contact your personal tutor as soon as possible after you arrive to arrange a meeting with them. They are a key source of advice, guidance and support during your time at Heriot-Watt.

The Useful Links section overleaf will direct you to where to find your teaching timetable, and a campus map for finding your way to teaching rooms.

There are several General Practices and Dental Practices in and around Galashiels which you can register with. Please search for these via the [NHS Inform Website](#).

If you have a disability, physical or mental health condition, specific learning difficulty (such as dyslexia) or a sensory impairment and you need to discuss or arrange study support and/or exam adjustments, you must meet with a Disability Advisor to have this support put in place. Please contact disability@hw.ac.uk or attend a drop-in Mondays and Thursdays 1-3 in the High Mill Student and Staff Support Centre.

If you have any queries that are not answered by this leaflet, contact the Student Success Advisors. As recent graduates, they will be able to give you advice and support based on their experience, or direct you to the right service to address any concerns you may have regarding university. Contact them via sbc.wellbeing@hw.ac.uk.

How can you meet new people?

Below are some key community events to get involved with this semester:

COMMUNITY	WHAT	DATE(S)	WHEN/ WHERE	FIND OUT MORE ON SOCIAL MEDIA
Student Wellbeing Services	Wellbeing Activities Weekly in person and online activities	See Wellbeing Activities webpage or social media	Student Wellbeing Centre	
Student Union	The Student Union is the home of Societies and runs activities which are open to all students!			
New Textile Designers Society	The New Designers Society is a group set up so that 4th year Design for Textiles students have a central hub and support to help raise funds for attending the New Designers Exhibition in London.			
Allotments	Get involved with the SBC allotments!			
Student Wellbeing	You can make an appointment with a Wellbeing Advisor by scanning the QR code, or head to a drop-in session!			
Mondays	Wednesday		Thursday	
10am-12pm High Mill office	10am-12pm Wellbeing Flat, Halls		10am-12pm High Mill office	

Useful Links



Get enrolled
Find your Timetable



Campus Map



Student Wellbeing



Events