# VPN User Guide:
# Contractors & External Users

## Edinburgh Campus

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# Windows 10 Client

There is a 32 bit client and 64 bit client for Windows 10 installation.

## Install the client

1. Download the client from http://www.hw.ac.uk/is/it-essentials/virtual-private-network-vpn.htm
2. Double click the **Sonicwall VPN Connection** shortcut on your desktop
3. Click **Yes** when prompted

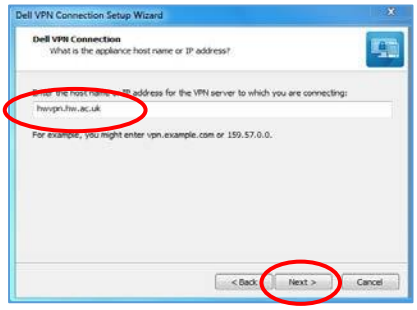
## Set up the connection

One installed, you can set up the VPN.

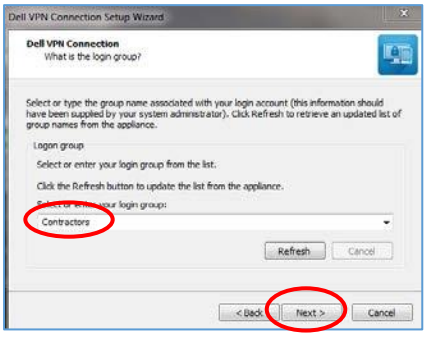
1. Double click the **Sonicwall VPN icon** on your desktop 2.

Click **Next** at the Welcome… window

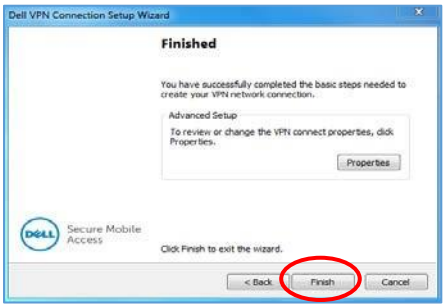
3. Enter **hwvpn.hw.ac.uk** in the host name field and click **Next**




4. Select **Contractors** from the dropdown, if support contractor – click **Next** or
   Select **External User** from the dropdown, if External User – click **Next**

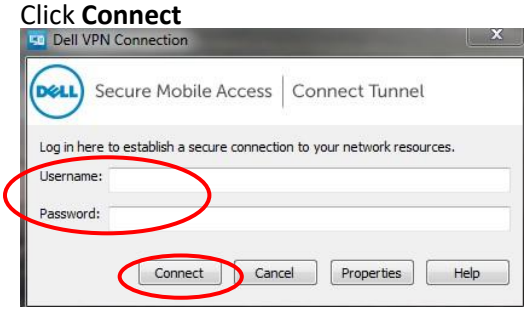



5. Click **Finish** to exit the wizard

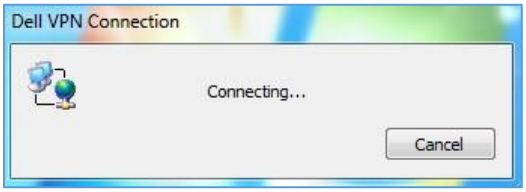


## Log in to the VPN

1. **Double click** the icon to open the VPN connection
2. Enter your HWU username and password
3. Click **Connect**

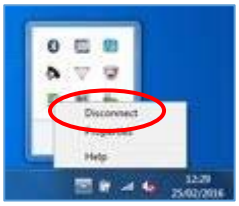



- The dialog box will show that you are connecting to the VPN




- Once connected, the VPN icon will display briefly in the Notification area indicating that it has connected

## Disconnect




1. **Right click** on the VPN icon in the Notification area
2. Click **Disconnect**

Now open the Remote Desktop client or SSH shell to connect to the server

# Windows 10 App

Download the **SonicWALL Mobile Connect App** from the Windows App store and follow the installation procedures.

## Setting up the VPN connection

1. Click on **Start** and then **Settings**
2. Click on **Network & Internet**
3. Click on **VPN**
4. Click on **Add a VPN connection**
5. Select **SonicWALL Mobile Connect** from the VPN provider dropdown Connection name: **heriot-watt**

   Server name: **hwvpn.hw.ac.uk**
6. Click on **Save**

## Log in to the VPN

1. Click on WiFi/Network icon in the Notification area
2. Click **heriot-watt**
3. Click on **heriot-watt** then click **Connect**
4. Click **Next**
5. Enter your HWU UserID and password
6. Click **OK**
7. **Close** window

## Disconnect

1. Click the WiFi/Network icon in the Notification area
2. Select **heriot-watt**
3. Click on **heriot-watt** and then click **Disconnect**

# Apple Mac App

Download the **SonicWALL Mobile Connect App** from the Apple store and follow the installation procedures.

## Setting up the VPN connection

Open the App

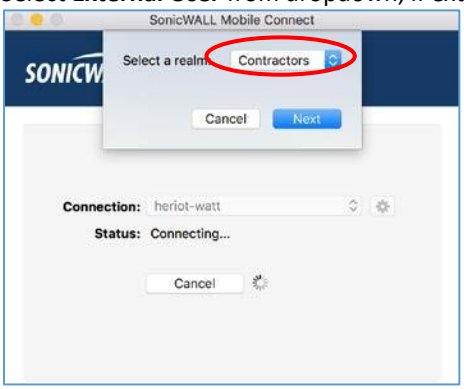

2. Highlight **Add Connection**
3. Hit **[Return]**

1.

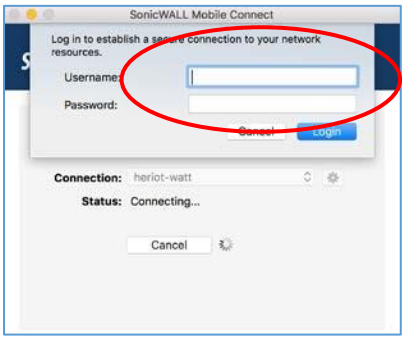

4. Enter the **Name** and **Server** details in the dialog box
   - Name: **heriot-watt**
   - Server: **hwvpn.hw.ac.uk**
5. Click **Next**

6. Click **Connect**

7. Select **Contractors** from dropdown, if support contractor- Click **Next or**
   Select **External User** from dropdown, if external user – Click **Next**



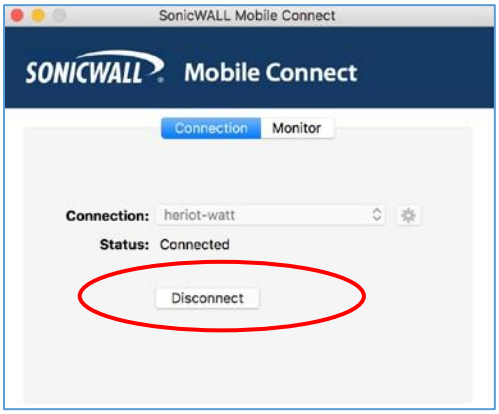

8. Enter your **Username** and **Password** 9. Click **Login**




- You are now connected to the HW Edinburgh VPN

## Disconnect

- Remember to disconnect from the VPN via the SonicWALL App when finished


SonicWALL Mobile Connect
SONICWALL Mobile Connect
Connection
Monitor
Connection: heriot-watt
Status: Connected
Disconnect

# Browser – Alternative login

The browser offers an alternative way to log in if there is any reason you cannot use the APP – ***you should not use both together***.

The following instructions tell you how to setup and install the software required to connect to the Heriot-Watt Edinburgh VPN via your browser.

## On your PC/laptop

### Install the most recent version of JAVA

You can download JAVA here http://www.java.com/en/download

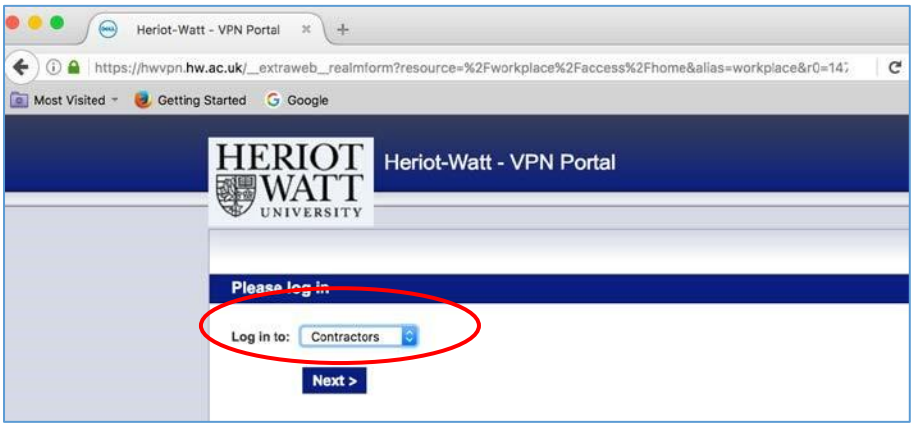
### Edit your JAVA settings

1. Go to the **Java Control Panel** (open **System preferences** – then open **Java** )
2. Select the **Security** tab
3. Click **Edit Site List**
4. Click **ADD**
5. Type **https://hwvpn.hw.ac.uk** in the new row
6. Click **OK**

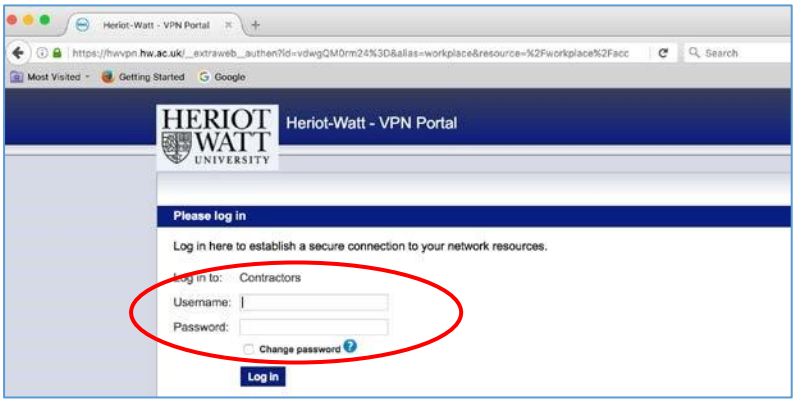
## Using the VPN

### Log in to VPN

1. Open a browser (Firefox preferred) and go to **https://hwvpn.hw.ac.uk**
2. Select **Contractors** from dropdown, if Support Contractor - Click **Next or**
   Select **External User** from dropdown, if External User – Click **Next**

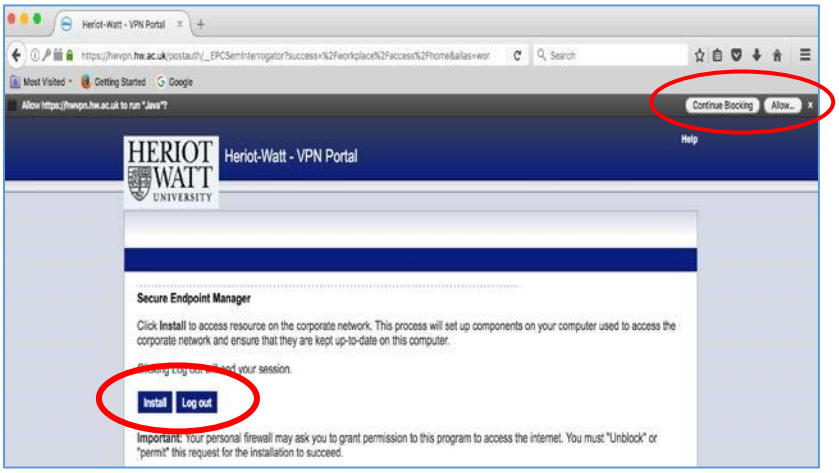


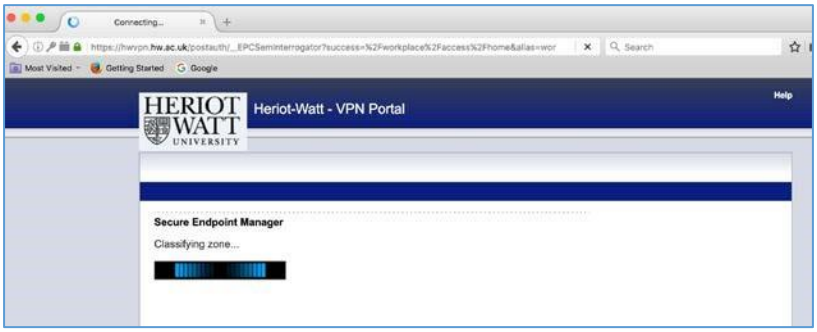

3. Enter your **HW Username** and **Password** 4. Click **Log in**



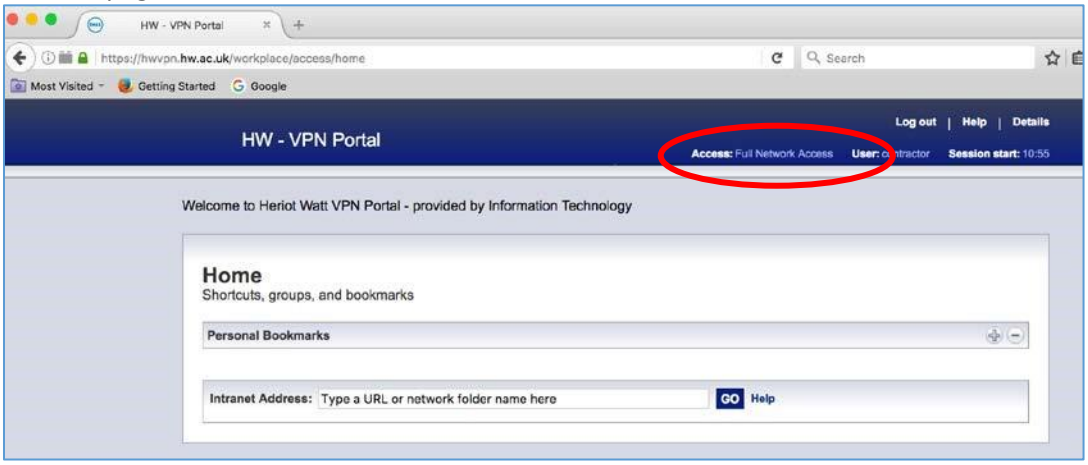

- *If prompted* click on **Allow** to run JAVA

5. Click **Install** at the Secure Endpoint Manager page






- The Portal page access should be **Access: Full Network Access**




You are now connected to the VPN.

If this shows **Access: Web** please re-check your settings and login.

## Log out

- Click **Logout** to close VPN connection